

# TrackIT UK RMC Instruction Manual

TrackIT | Navigation Overview | UK IT





# Table of Contents

## 3. What is TrackIT?

## 6. User Log On and Safety Checks

## 11. Delivery Process

12. To plant

13. Waiting to load /Loading/Loaded

16. To Site

17. Looking at the mix

18. Material Details

19. Loading Points/Unloading Points

20. Arrived at site

21. Sending a message

28. Unloading

30. Adding Water

33. Adjusting Time Stamps

36. Service Items

37. Finish Unloading

39. Returned Quantity / Left Over      Material

45. Finalize

47. Add Customer Comments

50. Signatures

52. No Signature

53 Completion

54. Back to plant

## 55. Technical - Material Compliance

## 59. Cancellations

## 62. User putting themselves on break

## 67. User putting themselves on breakdown

## 71. User sign out

## 76. New ways of working

## 80. Appendix



# TrackIT

What is TrackIT?



## TrackIT - Introduction

This training material has been created to provide an overview of basic navigation of TrackIT and associated elements completed during a delivery.

- The UK solution still has elements of development and configuration. Subsequent training material will be updated when these items are delivered.

This is just to give you an indication of what TrackIT brings as the Cadis replacement.

**General Note:** Material created for the pack has been taken from several test scenarios, so you may notice that SyncroTESS delivery numbers change.

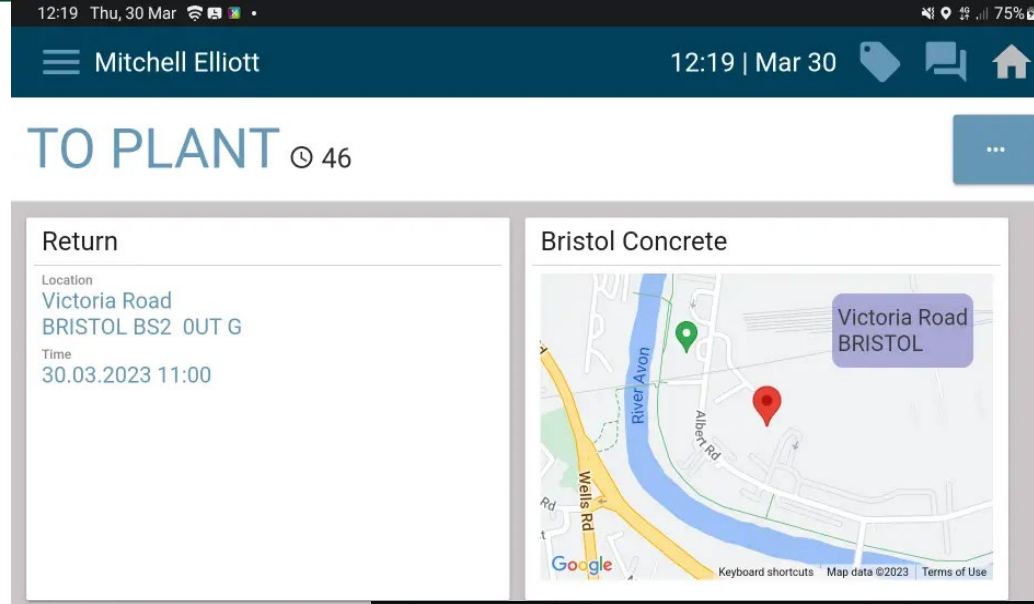
**Please direct any questions that you have regarding this guide, after reading, through your local Distribution Resource Manager.**



# TrackIT – Product Overview

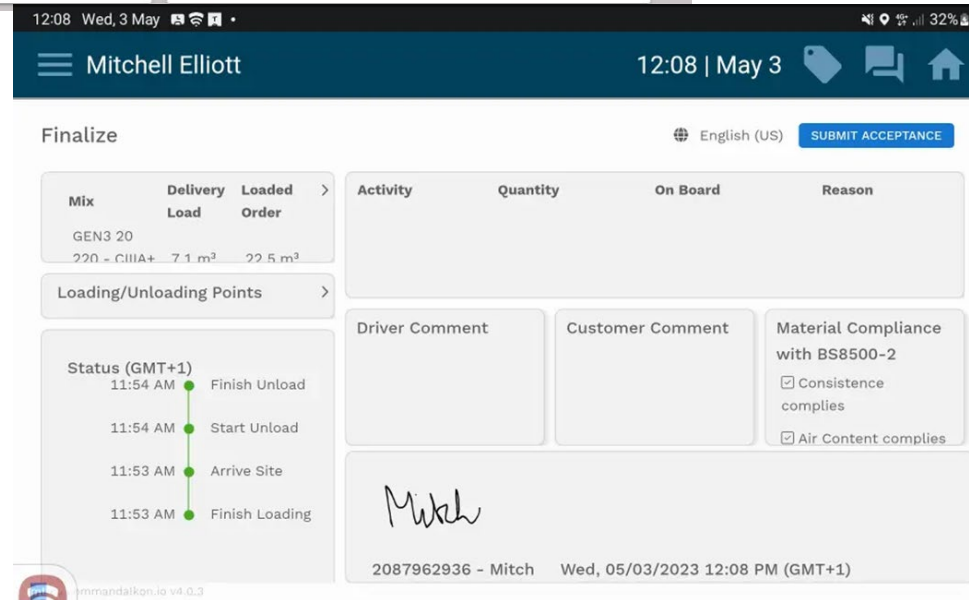
## What is TrackIT?

- Replacement of Cadis
  - Status Tracking
  - GPS Tracking
- Requirement for Dispatch



## What is Mobile Ticket Solution?

- Additional Services
  - Remaining Load
  - Customer Signature
- Requirement for EPOD (SOG and Paperless Process)



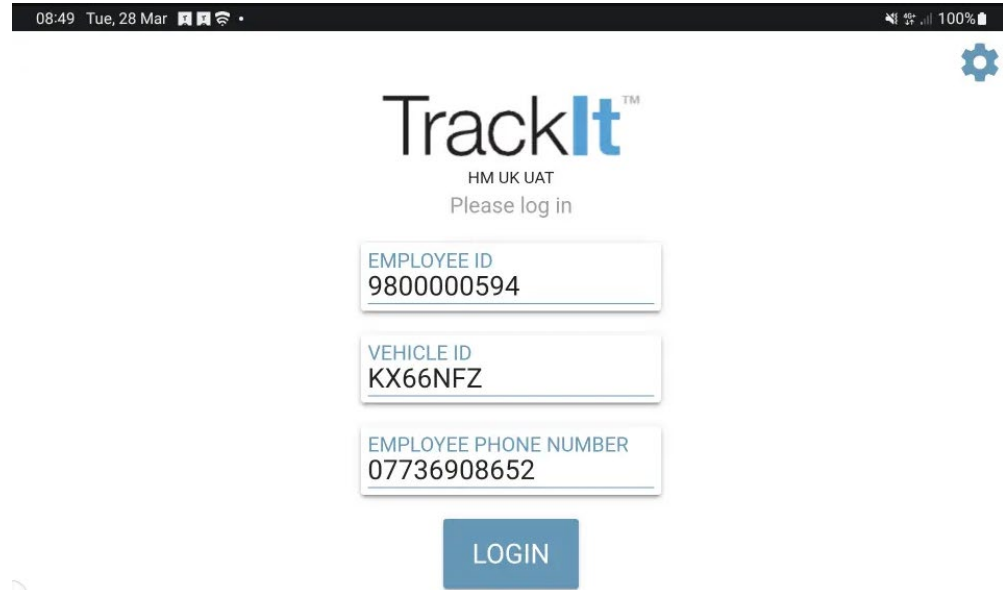


# TrackIT

User Log On and Safety  
Checks



## User Log On and Safety Checks



08:49 Tue, 28 Mar 100%

TrackIT™  
HM UK UAT  
Please log in

EMPLOYEE ID  
9800000594

VEHICLE ID  
KX66NFZ

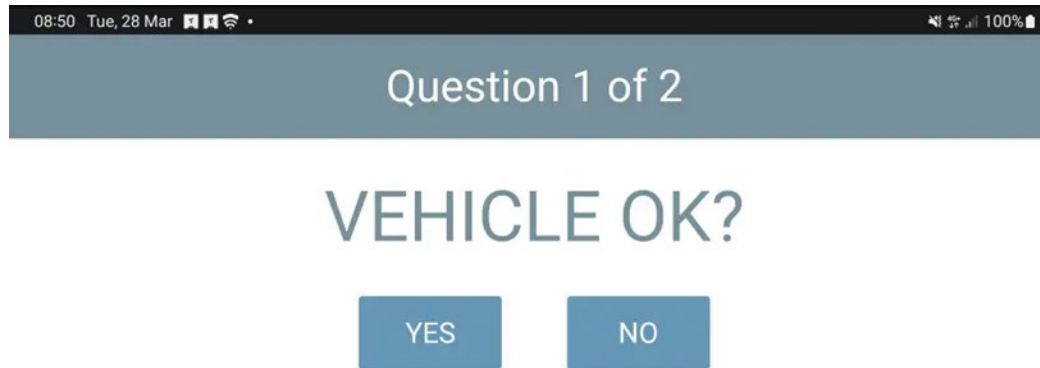
EMPLOYEE PHONE NUMBER  
07736908652

LOGIN

This is the initial TrackIT Log in screen.

Users need their employee ID, registration and phone number.

That information will automatically populate the next time the user logs in.



08:50 Tue, 28 Mar 100%

Question 1 of 2

VEHICLE OK?

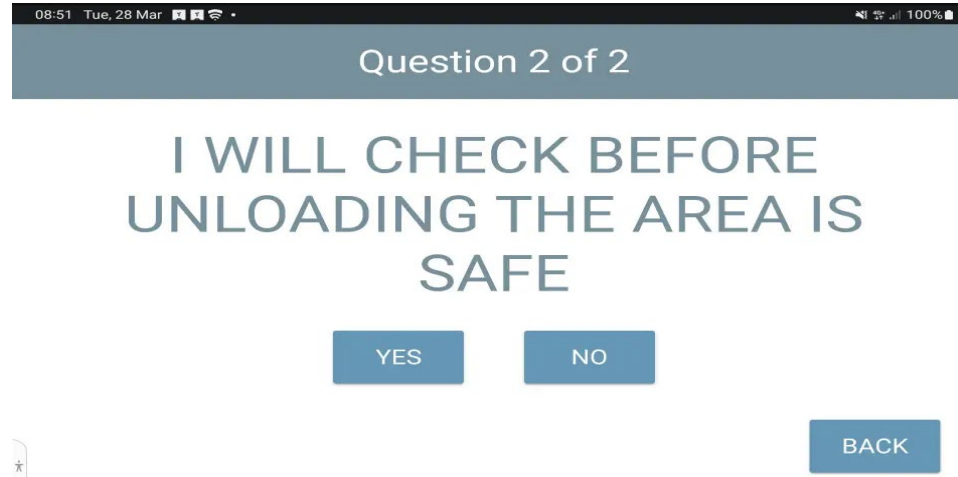
YES NO

This is the first safety question that is asked of the user.

Obviously, if all is ok, the user presses yes.



## User Log On and Safety Checks



08:51 Tue, 28 Mar 100%

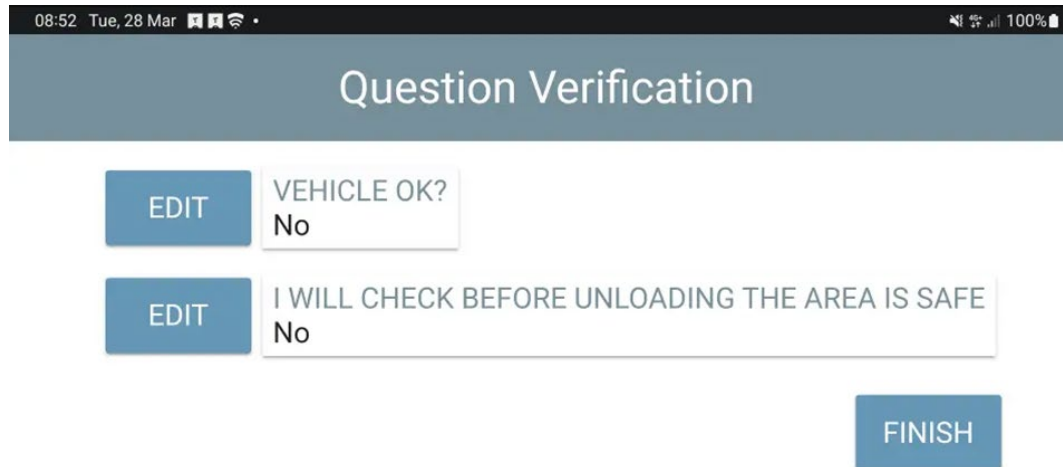
Question 2 of 2

I WILL CHECK BEFORE  
UNLOADING THE AREA IS  
SAFE

YES NO

BACK

This is the second safety question that is asked of the user.



08:52 Tue, 28 Mar 100%

Question Verification

EDIT VEHICLE OK?  
No

EDIT I WILL CHECK BEFORE UNLOADING THE AREA IS SAFE  
No

FINISH

There is then a summary of the answers the user has given.

In this scenario, I will take you through if a user puts no to any answer.

They then press finish to confirm their answers.





## User Log On and Safety Checks

08:54 Tue, 28 Mar 100%

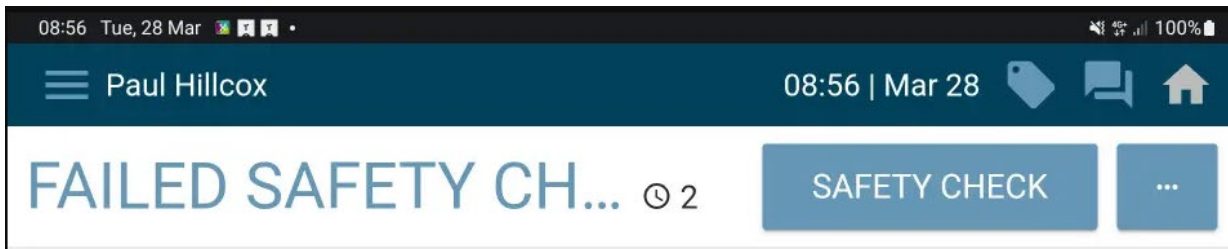
PLEASE CONTACT DISPATCH

OK

After pressing finish, in that scenario, the user gets this screen.

They won't be logged into Syncrotess

Status changed to: FAILED SAFETY CHECK

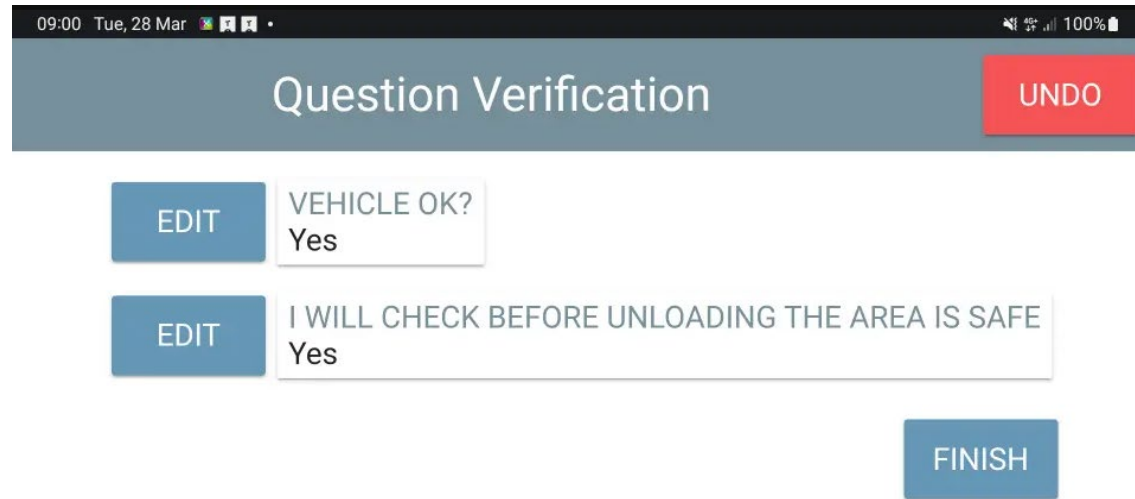


Once the user clicks "ok" in the previous TrackIT screenshot, they then see the status "failed Safety Check".

Here they can click the "Safety Check" button to perform the checks again.



## User Log On and Safety Checks



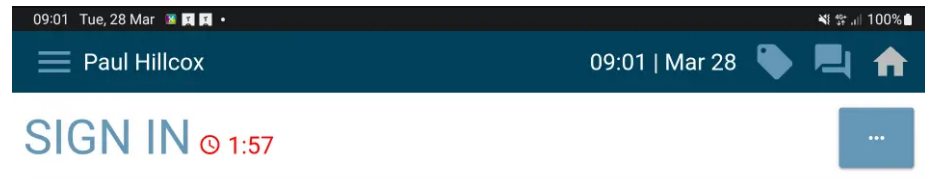
09:00 Tue, 28 Mar 100%

Question Verification UNDO

EDIT VEHICLE OK?  
Yes

EDIT I WILL CHECK BEFORE UNLOADING THE AREA IS SAFE  
Yes

FINISH



09:01 Tue, 28 Mar 100%

Paul Hillcox 09:01 | Mar 28

SIGN IN 1:57

Status changed to: SIGN IN

The user then goes through the checks again, presses yes, if that is the correct thing to press and will get to this screen again, where they can press “Finish”.

TrackIT device then proceeds with the log in process. Here we see the TrackIT status changed to "Sign In".

If TrackIT is unable to connect within the 2minute timer, a “Sign in Timed Out” screen will be displayed.

The user must select "OK" to proceed, they will be logged out and sent back to the tablet screen.



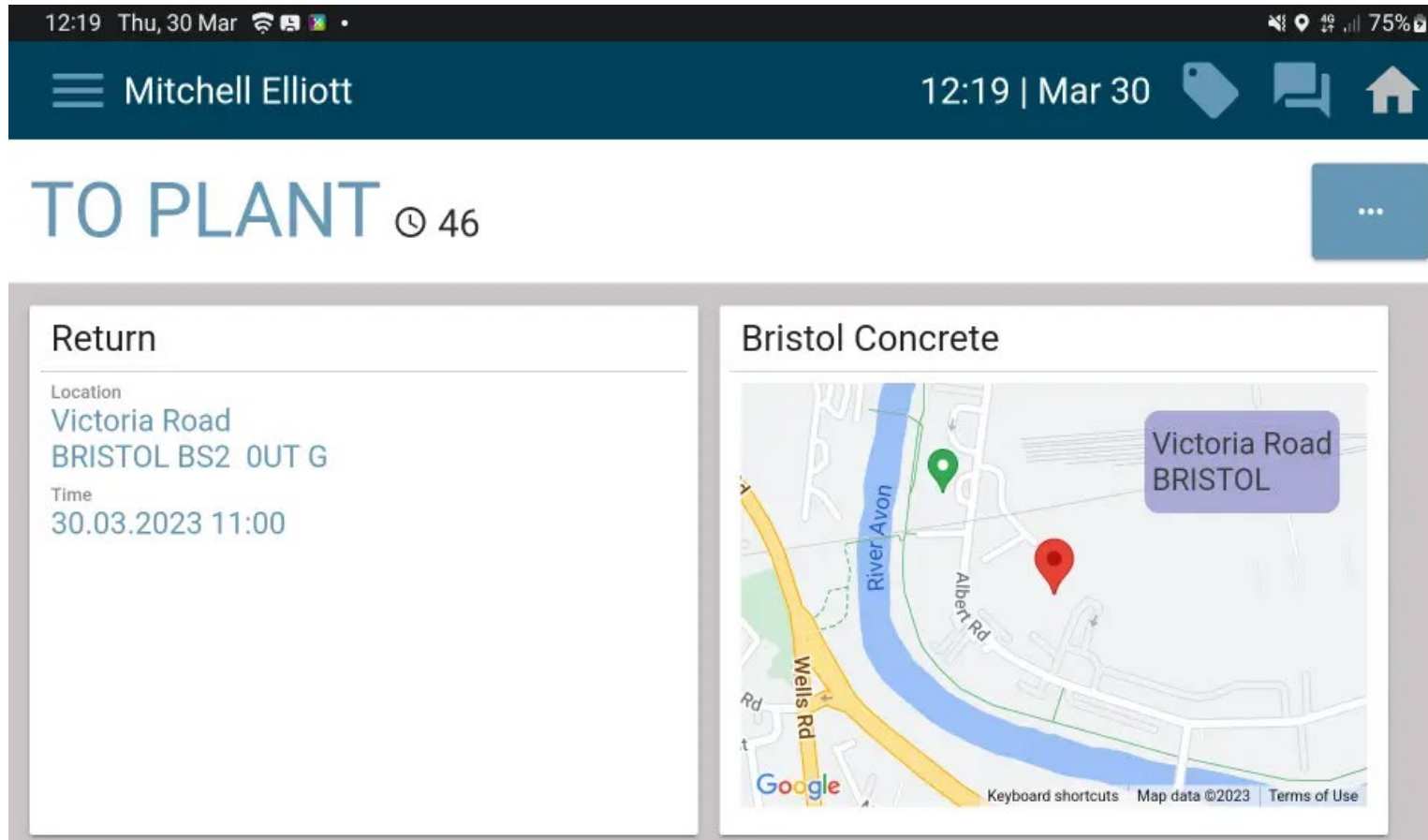
# TrackIT

## Delivery Process





# TrackIT Screenflow RMC Delivery

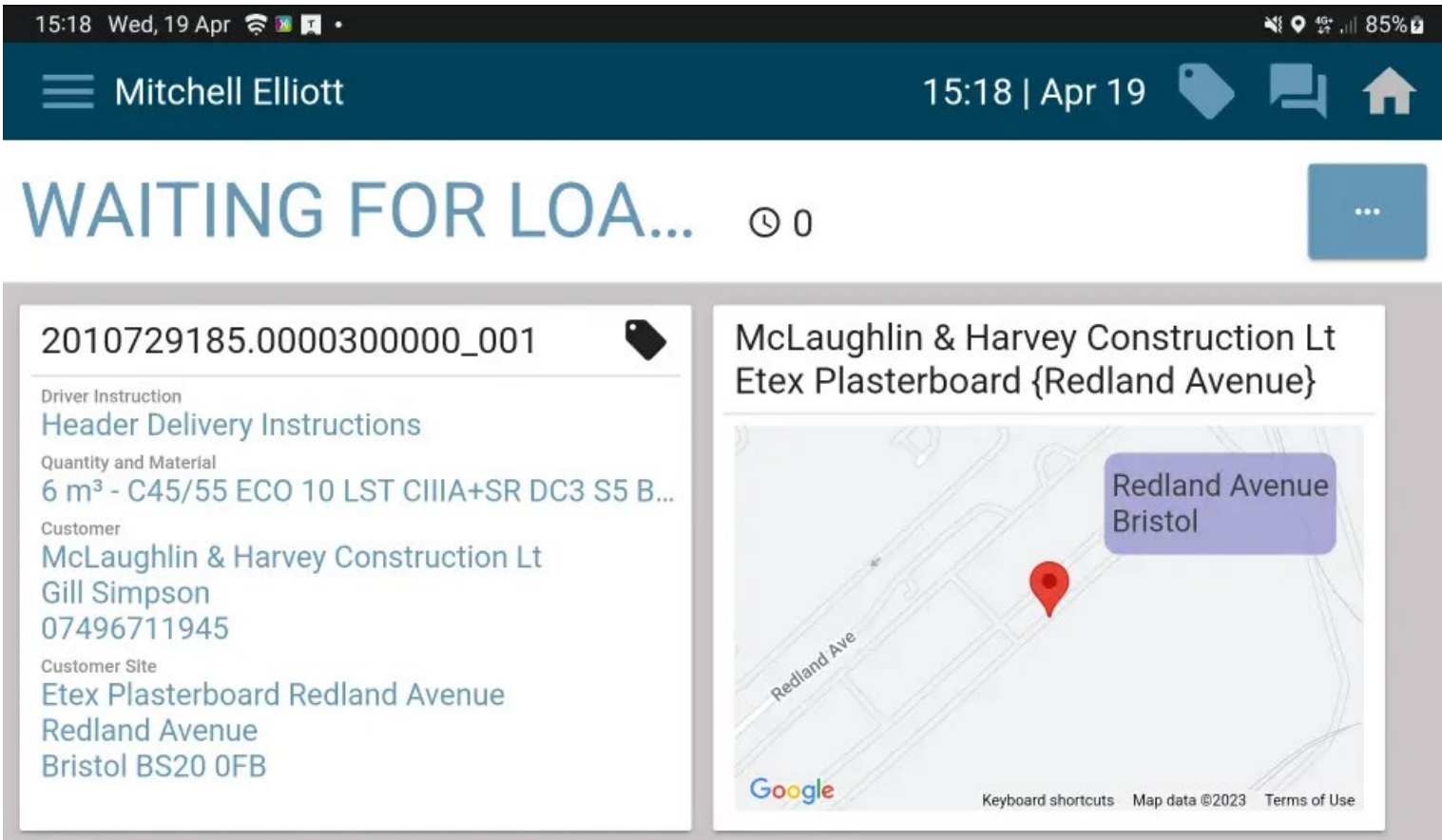


Here we see that the TrackIT device shows the vehicle is currently returning to a plant.

The plant address details can be found in the bottom left section of the screen, or the plant name and map location can be found in the bottom right section of the screen.



# TrackIT Screenflow RMC Delivery



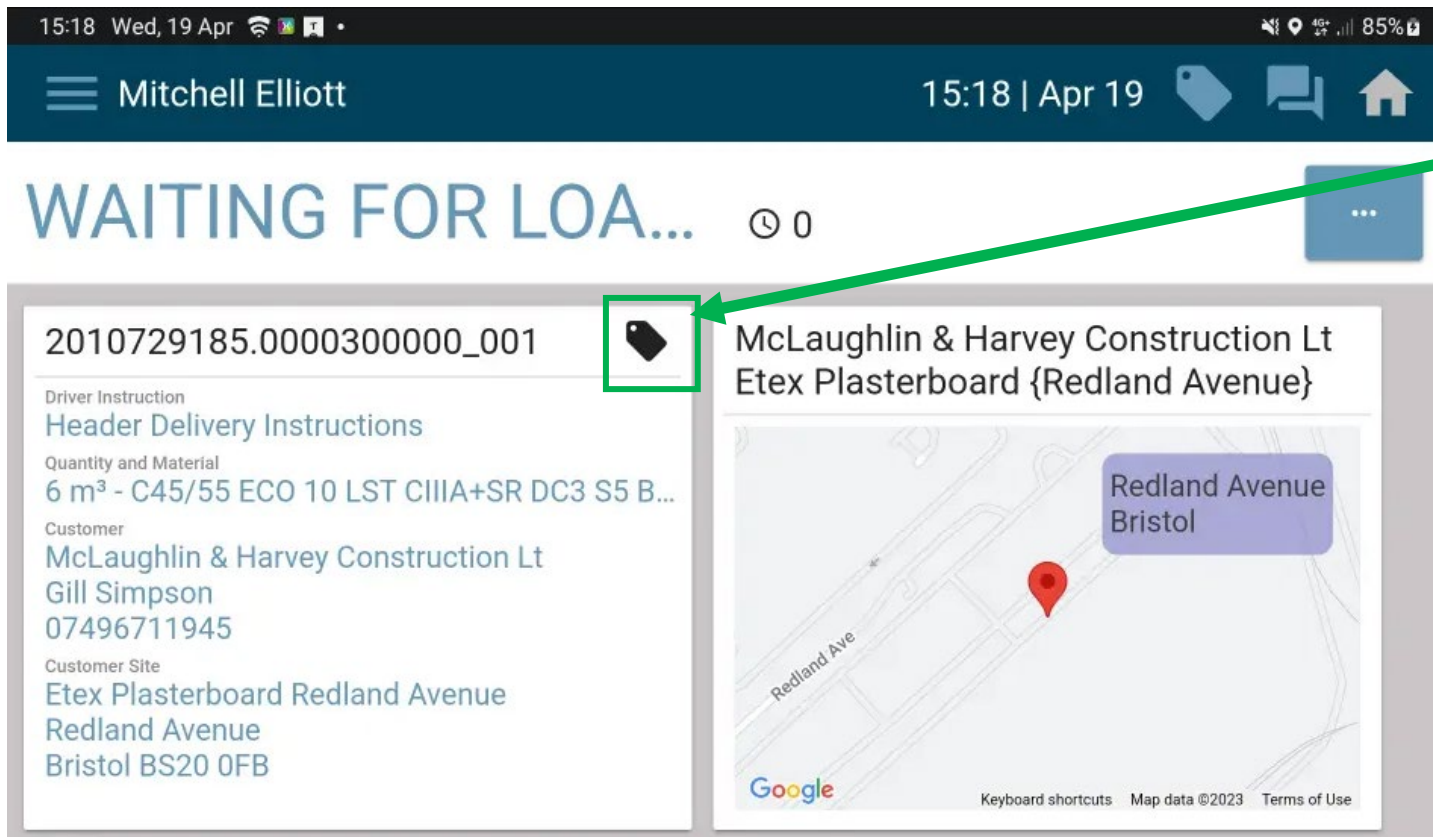
Once the TrackIT device has been updated to indicate that the vehicle has arrived at plant (which will happen when the vehicle breaks the geo fence), the status is automatically updated to "Waiting for Loading" if an allocation has been given.

This now includes the allocation details.

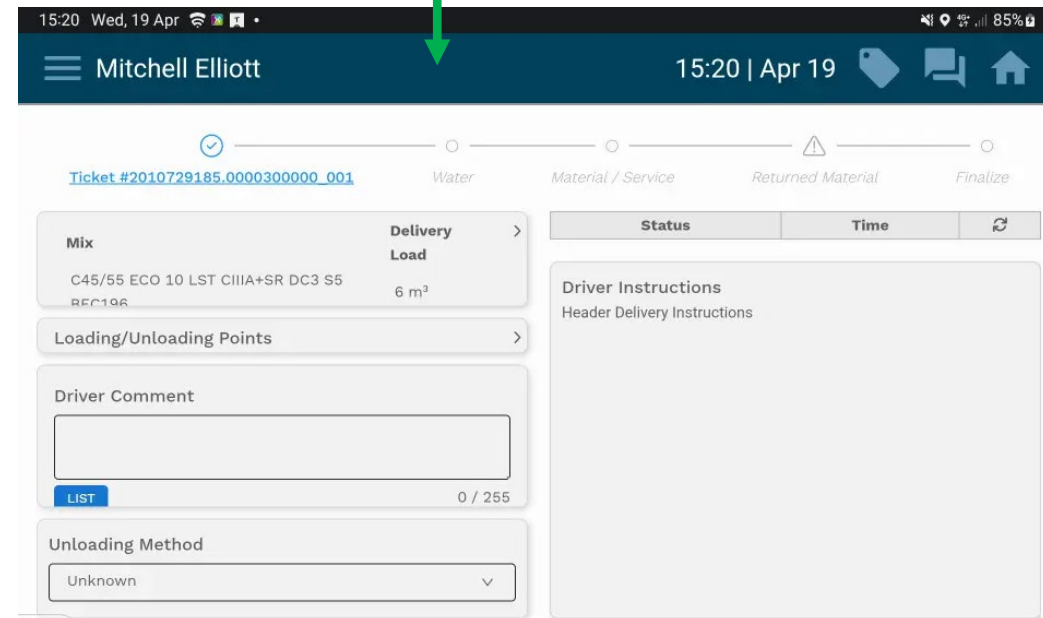
If an allocation has not been given from SyncroTESS, the TrackIT device will show as status "Idle".



# TrackIT Screenflow RMC Delivery

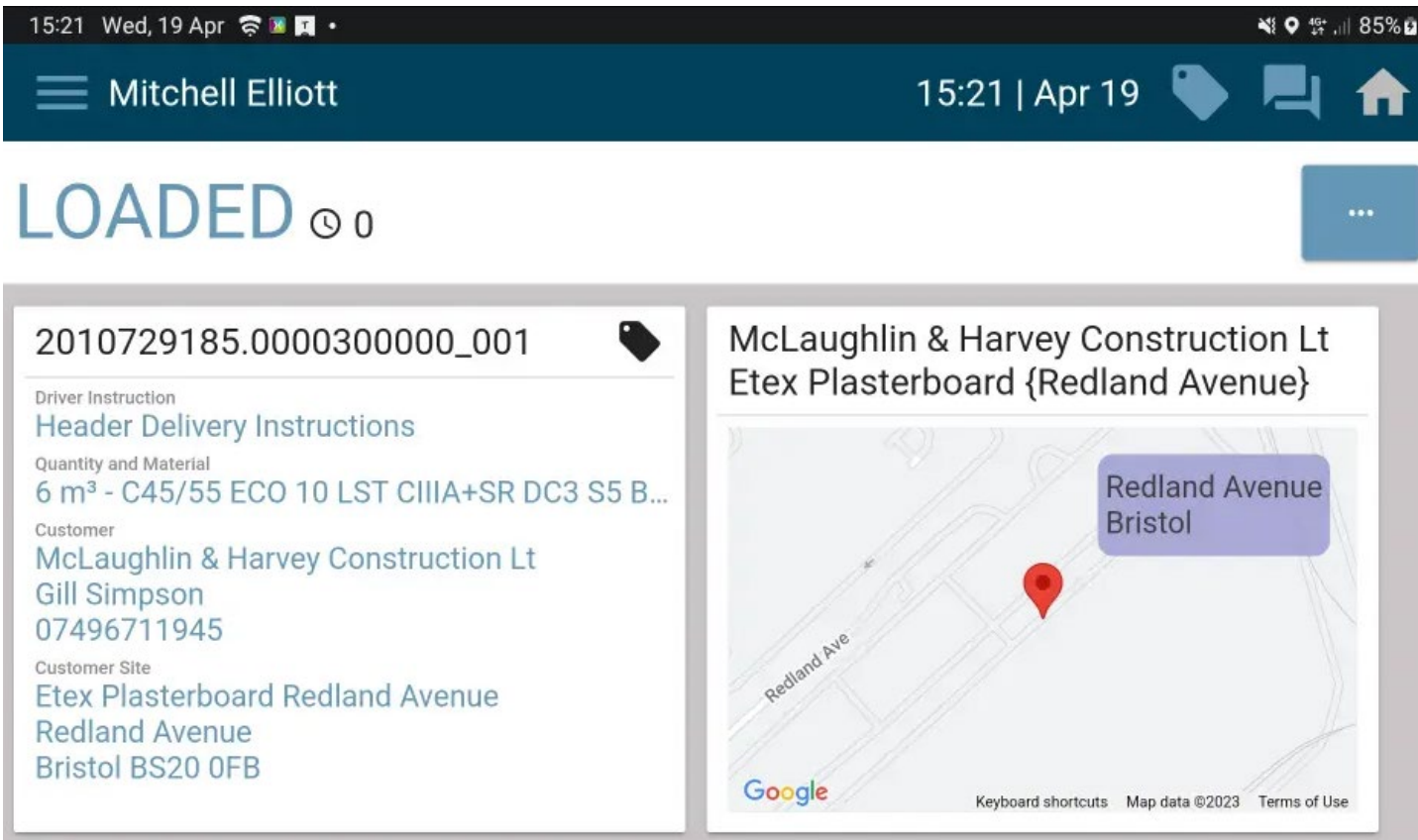


Clicking on the ticket icon takes you to the mobile ticket.





## TrackIT Screenflow RMC Delivery



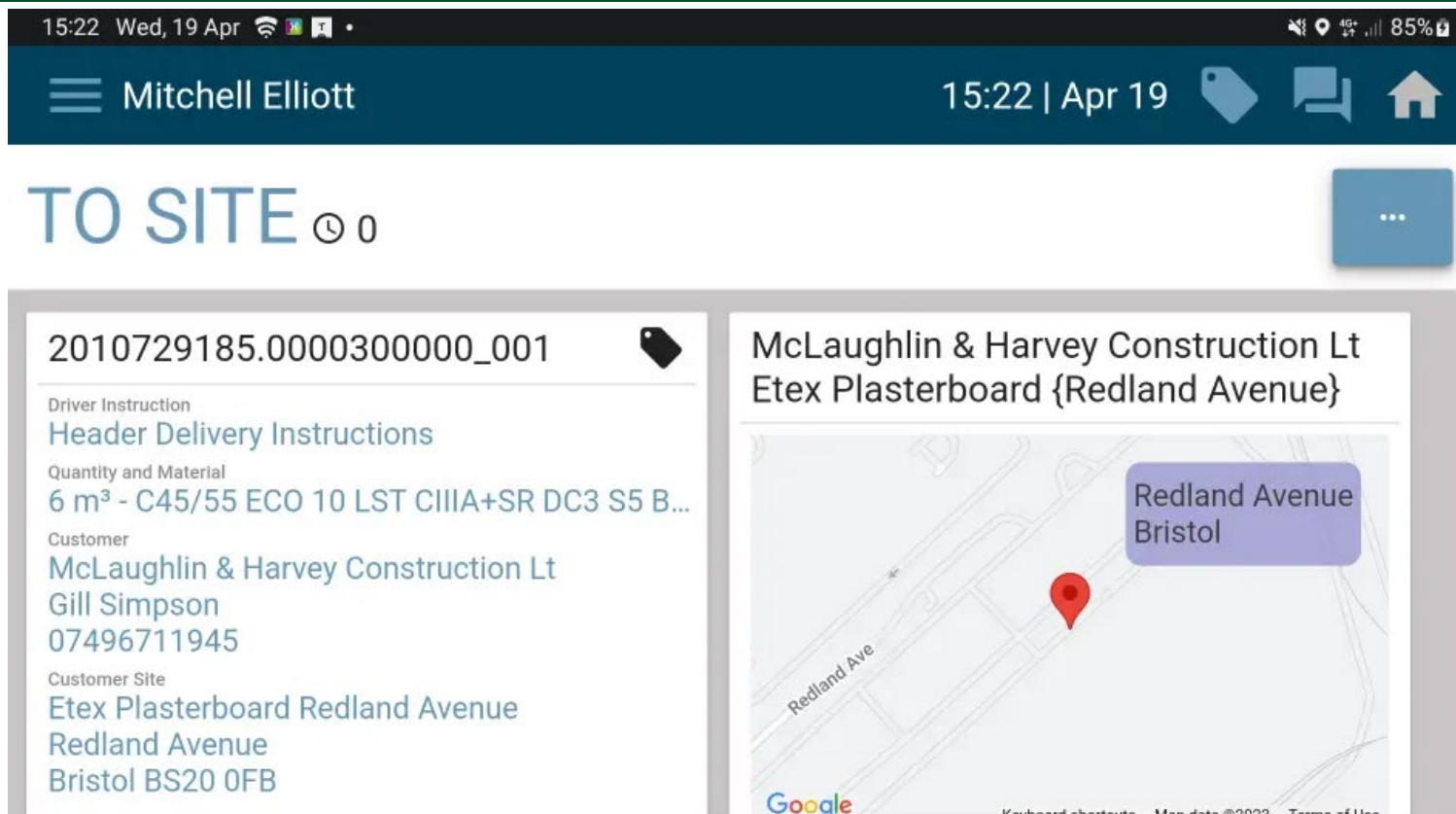
Once the load has been loaded, the message on the screen will change to “Loaded”.

The user can then proceed with the delivery.

Loaded update is sent by SAP once batcher has completed loading



# TrackIT Screenflow RMC Delivery



Here we have confirmed that we have started travelling "To Site" in TrackIT.

The mix description, customer name, site details and map are available on the screen.

Status update is automatic once the vehicle has left plant geofence



# TrackIT Screenflow RMC Delivery



14:42 Wed, 19 Apr 4G+ 74%

≡ Mitchell Elliott 14:42 | Apr 19

✓ — ○ — ○ — ⚠ — ○

[Ticket #2087962684](#) Water Material / Service Returned Material Finalize

Mix	Delivery Load	Loaded Order
C45/55 ECO 10 LST CIIIA+SR DC3 S5 BEC196	6 m³	6 m³

Loading/Unloading Points >

Driver Comment

LIST 0 / 255

Unloading Method

Unknown v

Status	Time
Finish Loading	02:42 PM (GMT+1)

Driver Instructions

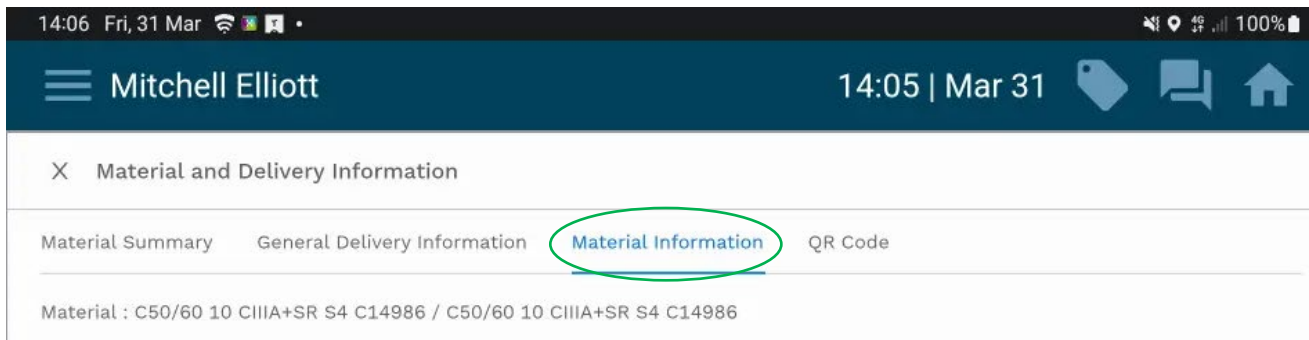
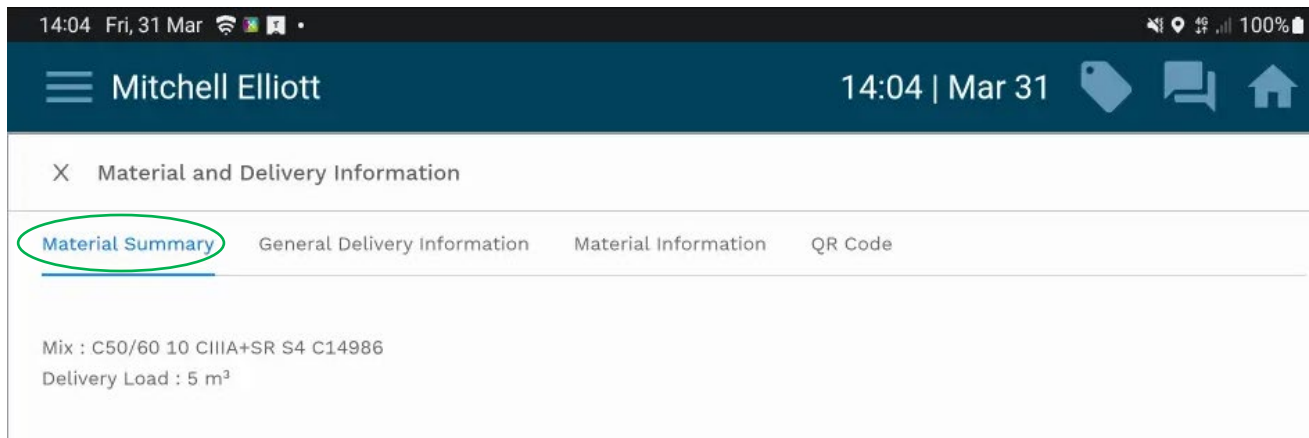
If we now look at the ticket details again, we can see that the details have been updated with a time stamp showing when the concrete had finished loading.

Selecting the "Mix" field allows us to see additional information relating to the loaded material.





# TrackIT Screenflow RMC Delivery



## MATERIAL DETAILS

Having selected the "Mix" field, there is the additional information relating to the loaded material.

The "Material information" section shows the description of the material but not much else currently.

This can be configured in time.



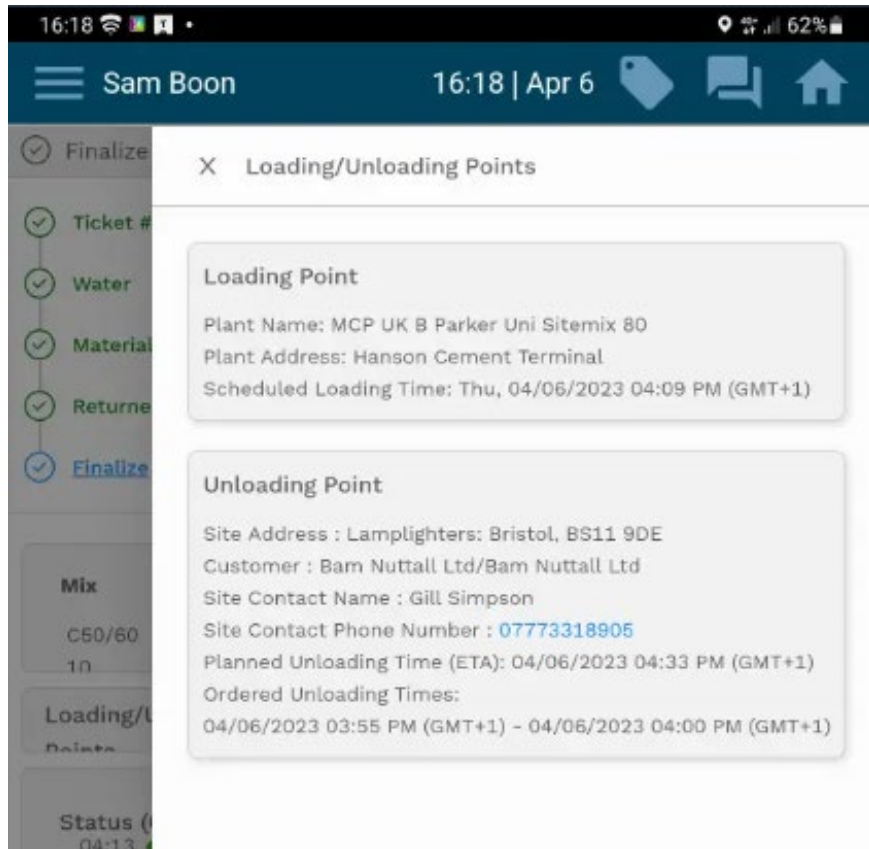
## TrackIT Screenflow RMC Delivery



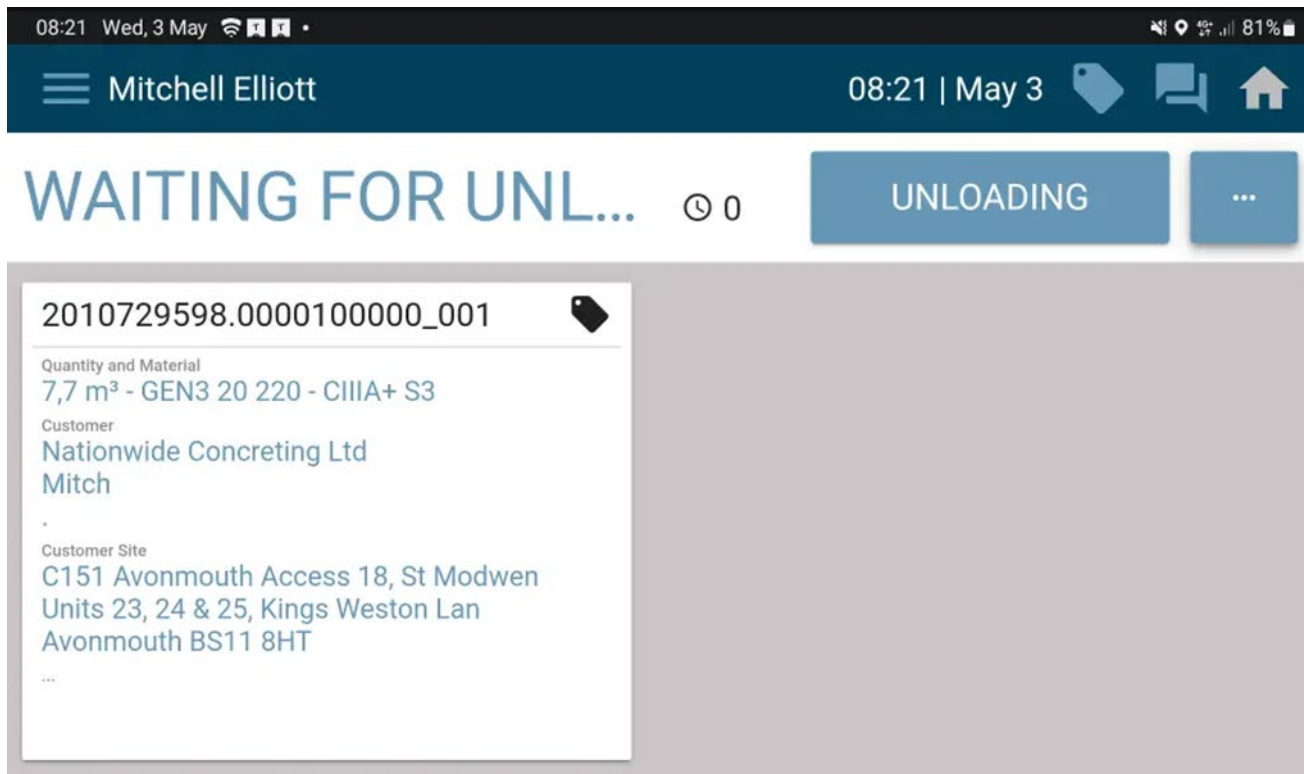
### LOADING POINTS / UNLOADING POINTS

Loading and Unloading points are displayed, when selected from mobile ticket.

The site contact phone number is a hyperlink and by clicking on the number the user will be taken to the "Phone" app on the tablet with the site contact number automatically populated.




## TrackIT Screenflow RMC Delivery



### Arrived at Site

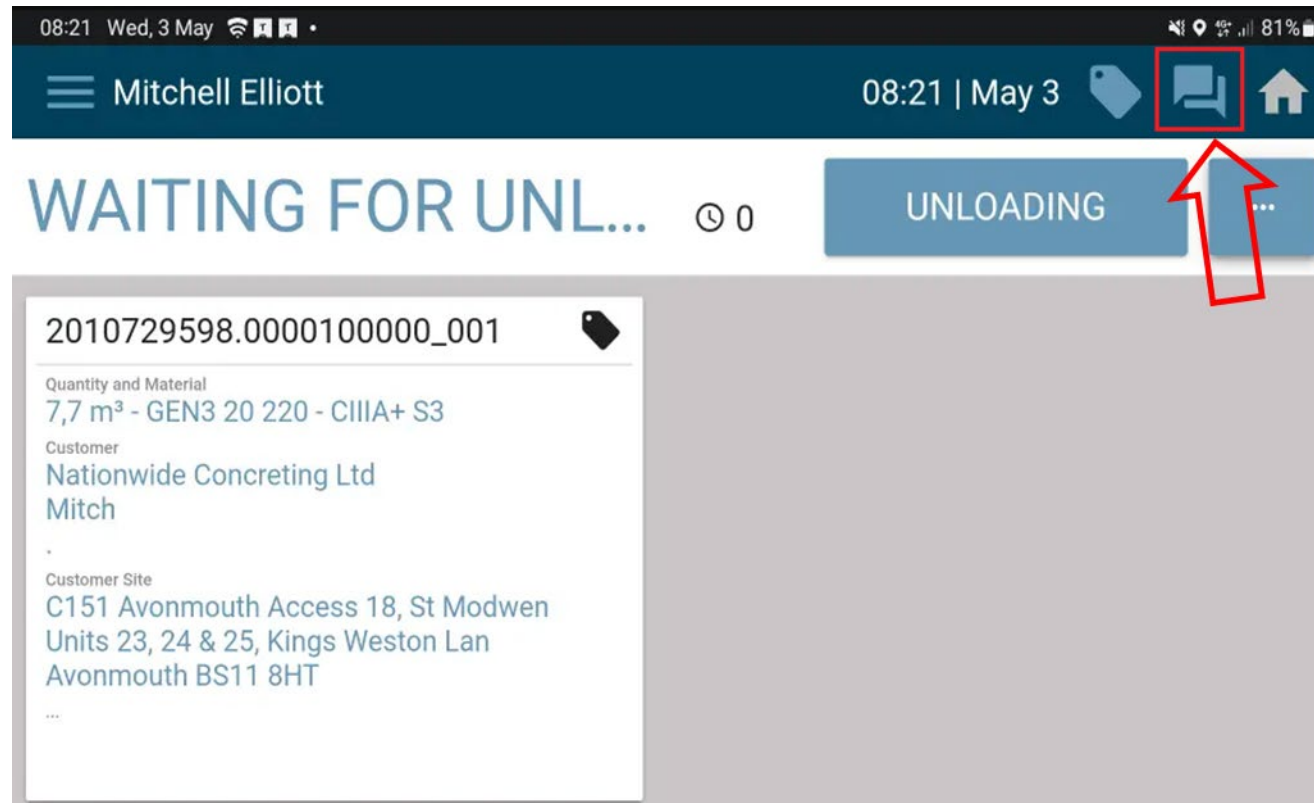
Here we have now updated the TrackIT device to indicate that we have arrived on site.

The update should happen at the breaking of the geo fence but, if not done, can be done in the  section.





## TrackIT Screenflow RMC Delivery

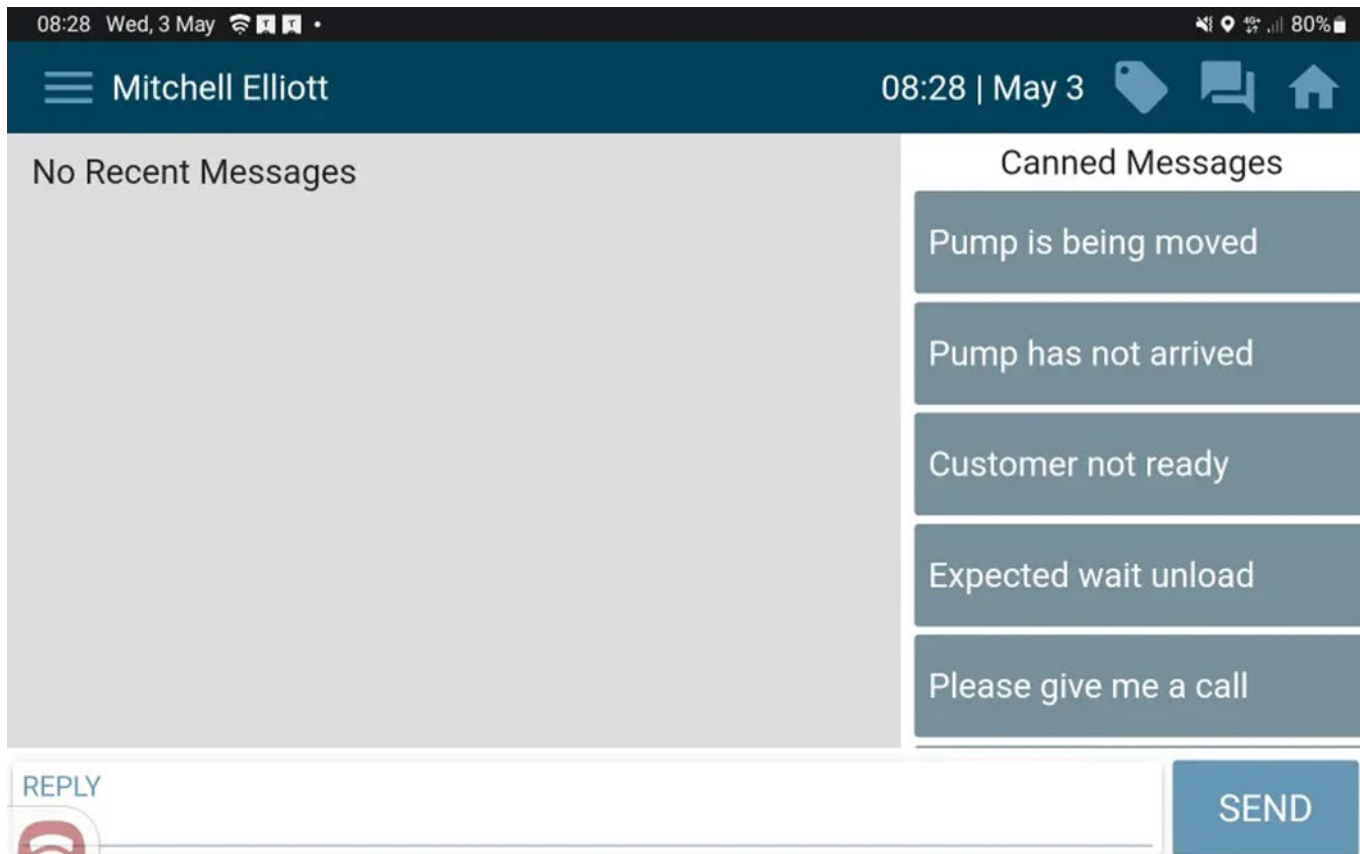


### Sending a Message

If a user needs to send a message to the distribution team, they can. This can be done by first selecting the "Messages" icon in the top right.



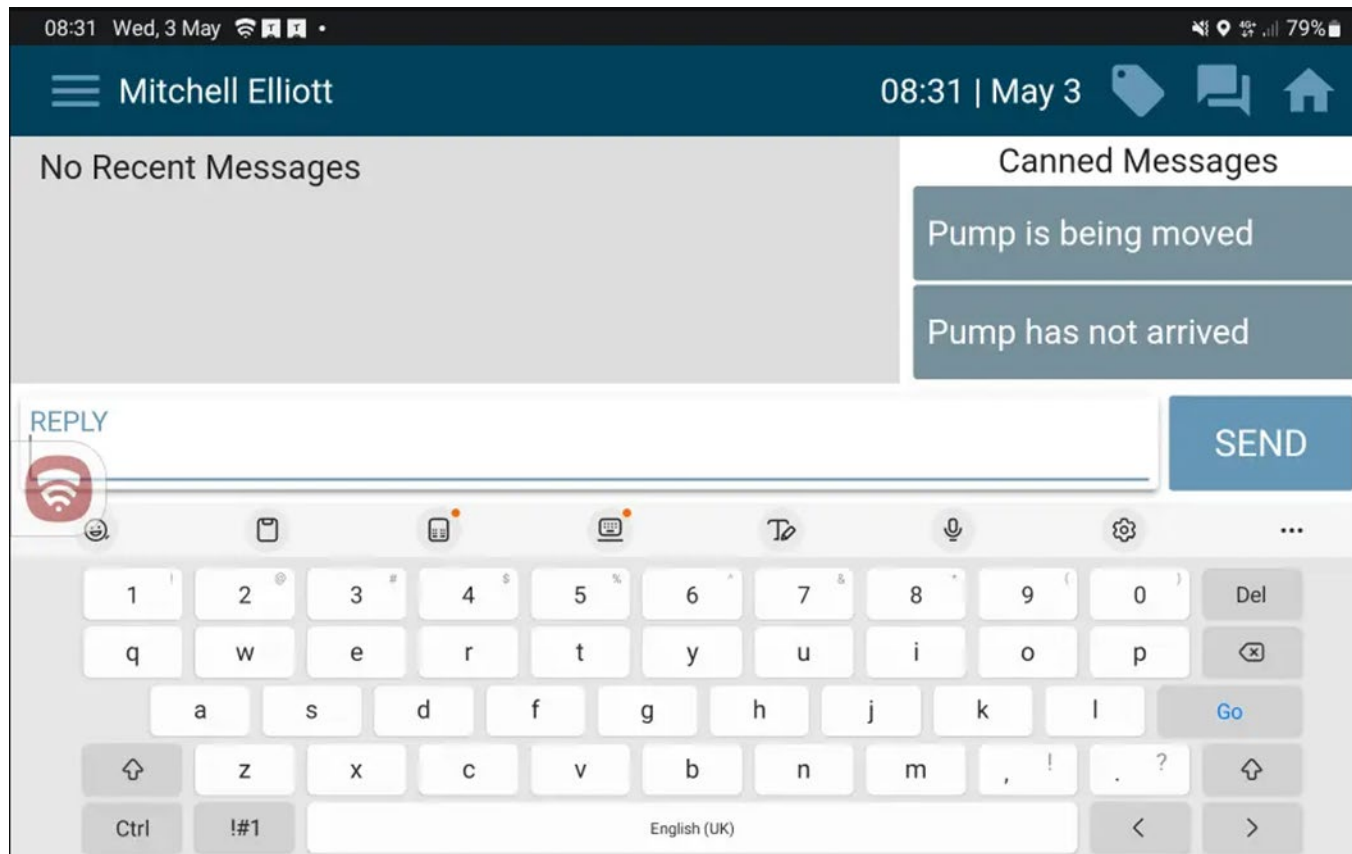
## TrackIT Screenflow RMC Delivery



The user is then able to either select from a list of predefined messages on the right hand side (for ease of use), or they can manually type a message by selecting the empty "Reply" bar at the bottom of the screen.



## TrackIT Screenflow RMC Delivery

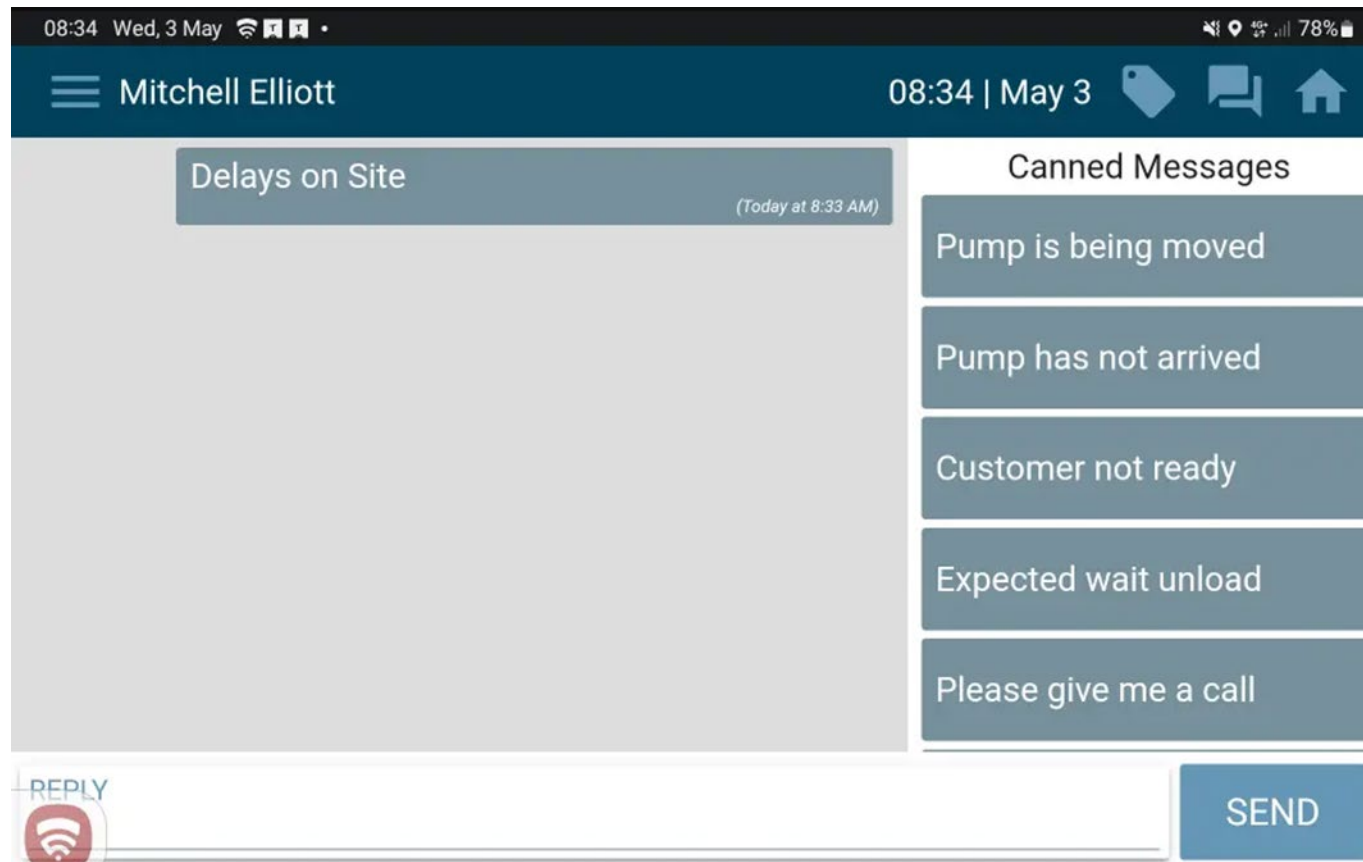


Here we have selected the "Reply" bar at the bottom of the screen. This presents the user with a "keyboard" to allow them to manually type a message.





## TrackIT Screenflow RMC Delivery



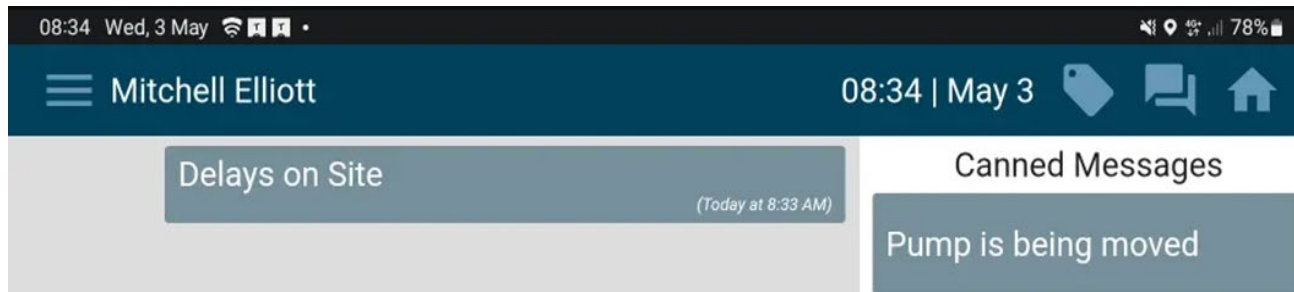
Once a message has been typed, the "Send" button should be pressed.

This will send the message through to the distribution team for them to read in SyncroTESS.

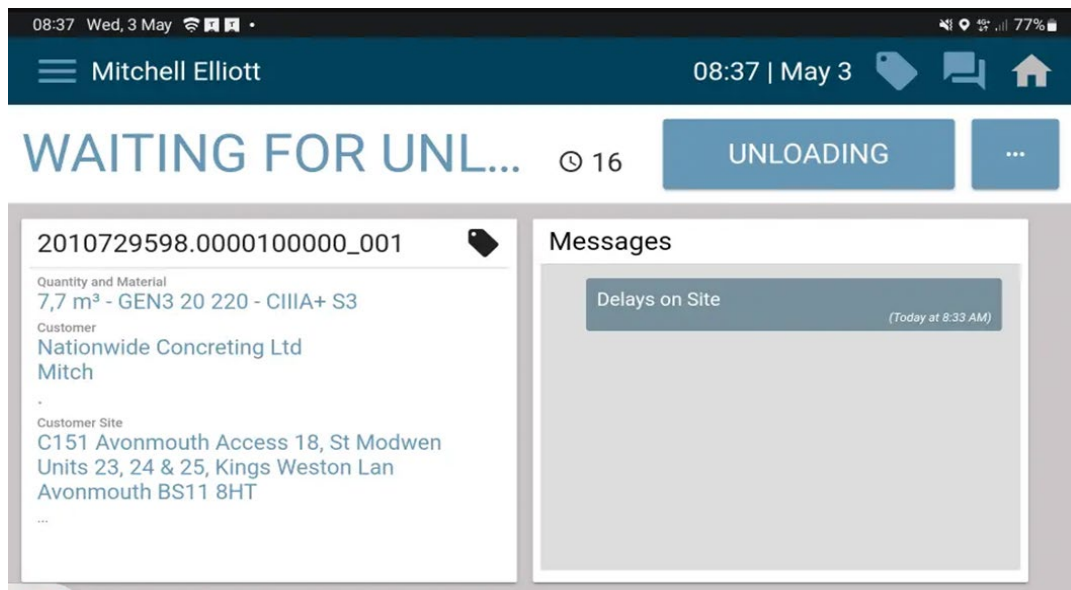
Here is an example of a message that has been sent.



## TrackIT Screenflow RMC Delivery



After sending the required message, the user can get back to the status screen by selecting the "Home" icon in the top right.



Here we see the user back at the status screen, this has now created a "Messages" window. This window will show a snapshot of the most recently sent / received messages.



## TrackIT Screenflow RMC Delivery



08:38 Wed, 3 May

77%

Ok, Thanks for letting us know.

OK

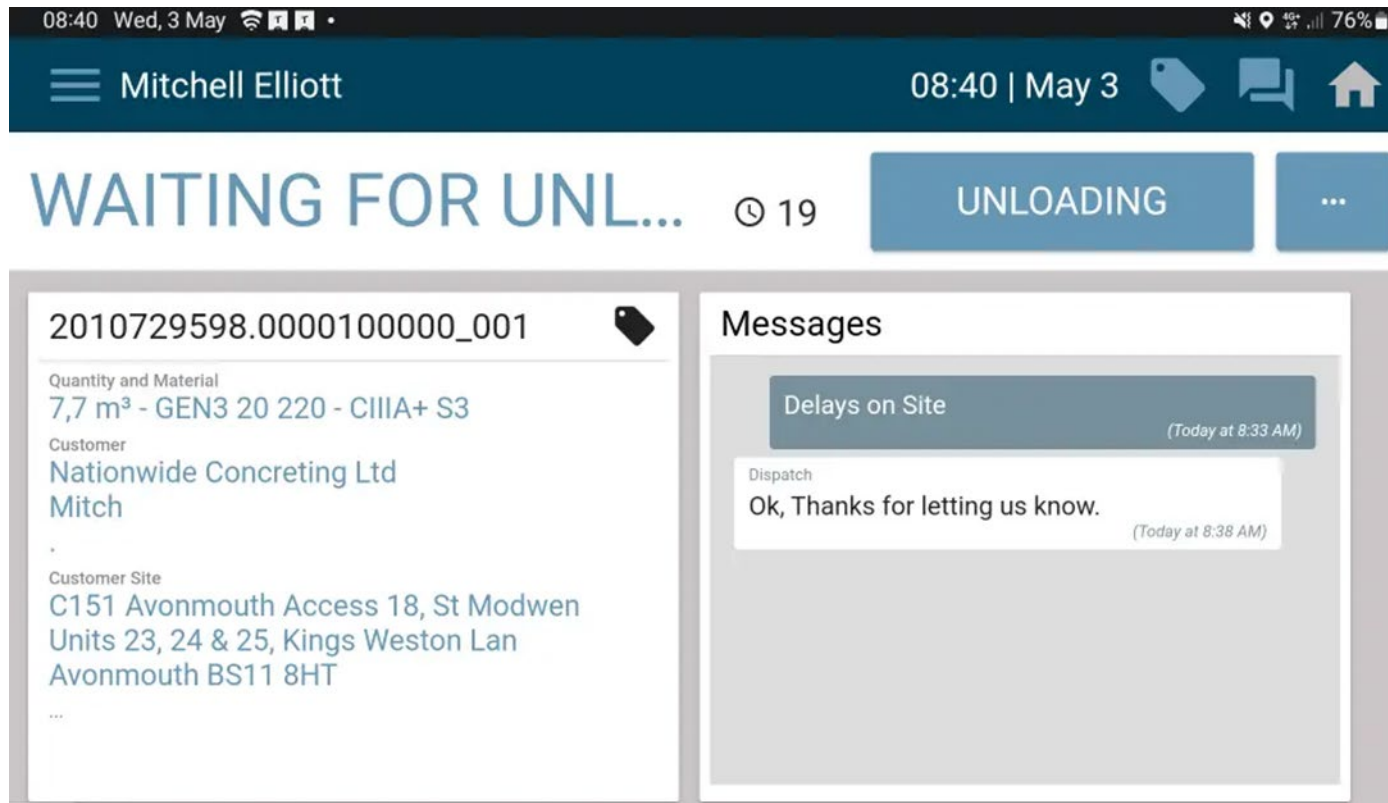
REPLY

Here we see an example of a received message, the user's screen in TrackIT will automatically change to display the message.

Selecting the "OK" button will take the user back to the status screen (Or "Home") and selecting the "Reply" button will take the user to the "Messages" screen.



## TrackIT Screenflow RMC Delivery



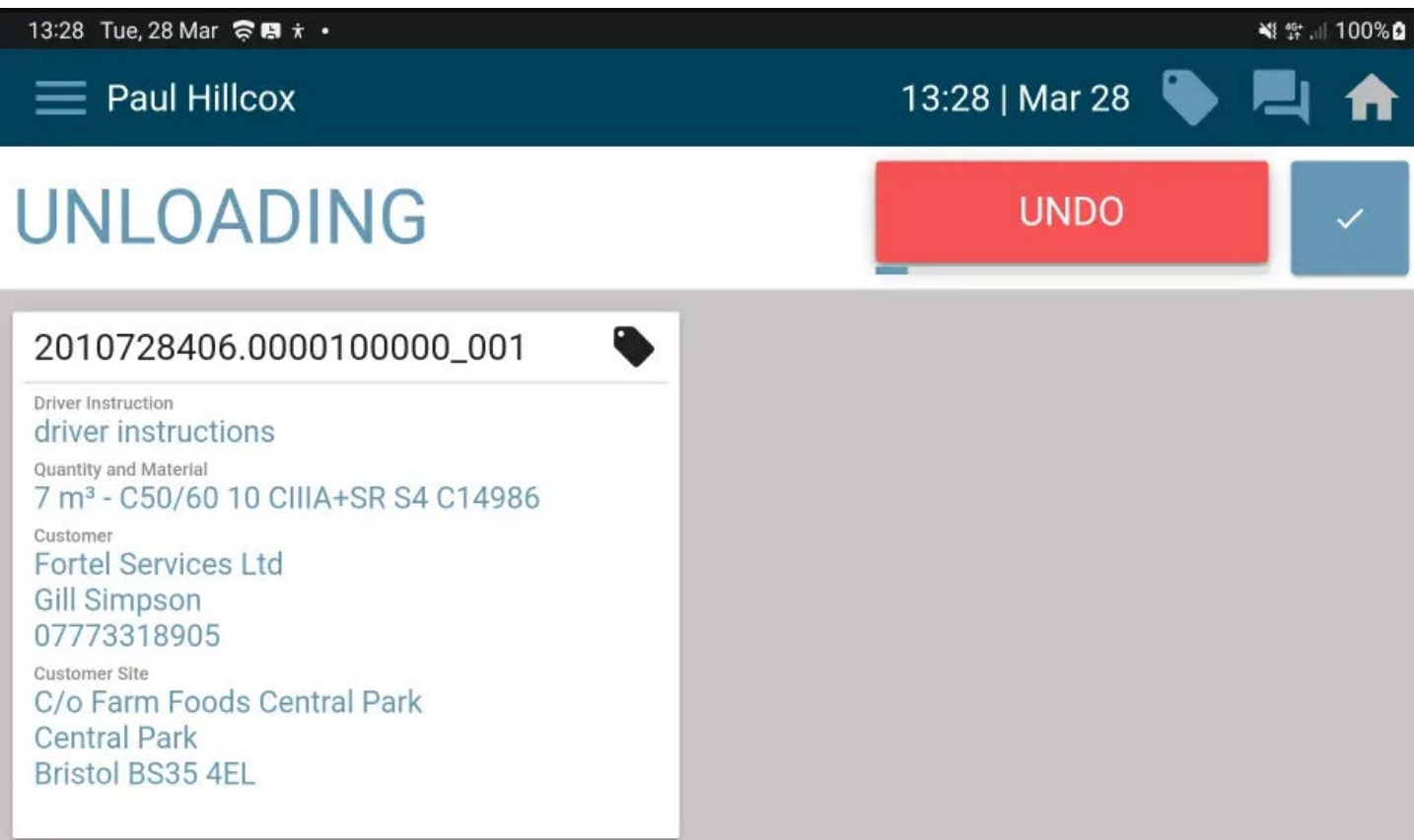
Here we selected "OK".

There is also a messages section in the “Home” Screen





## TrackIT Screenflow RMC Delivery



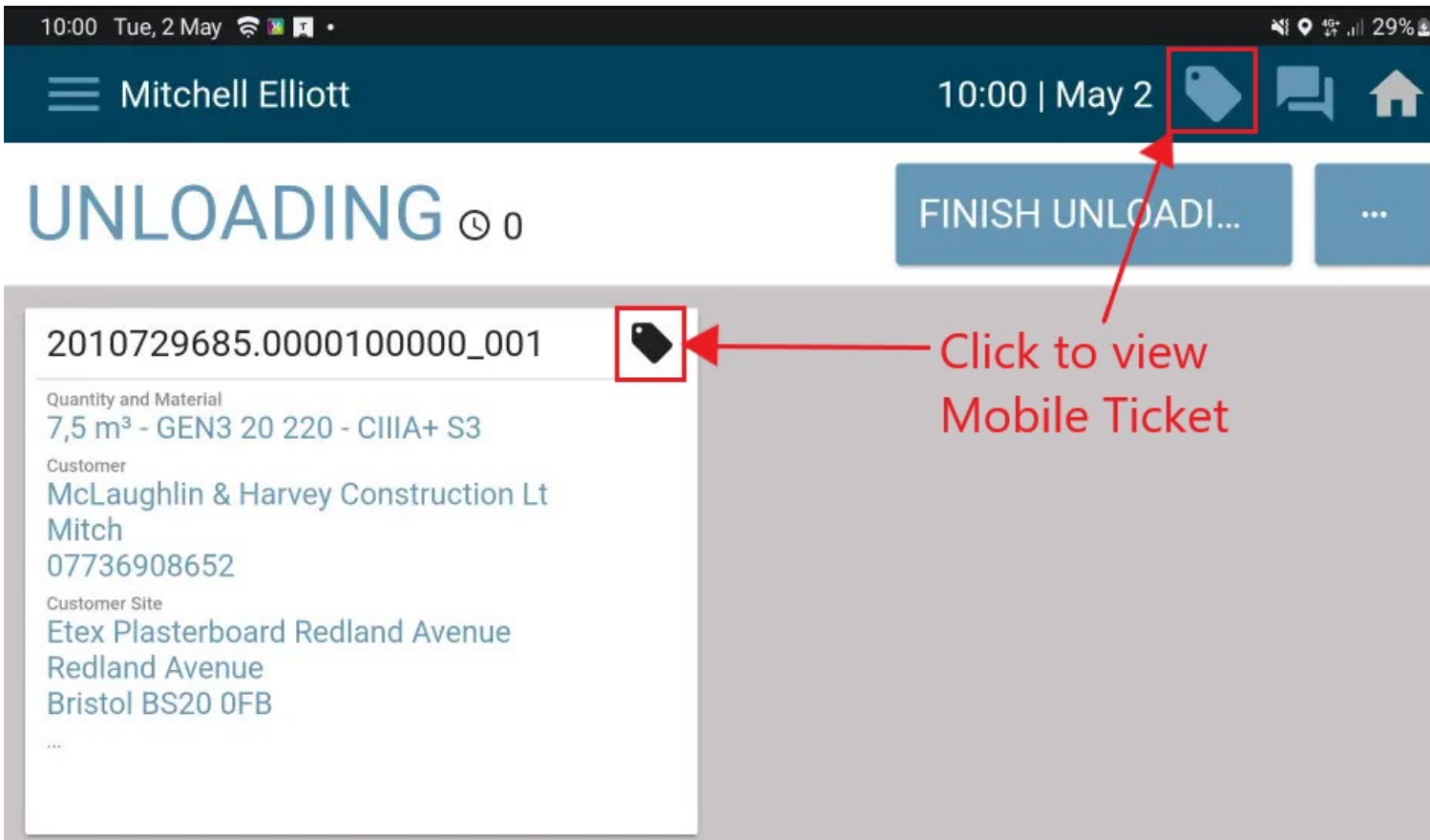
### Unloading

After selecting "Unloading" the user is presented with an "Undo" button for 6 seconds.

UNDO is available throughout several stages of the delivery and has a 6 second rule.



## TrackIT Screenflow RMC Delivery



TrackIT then updated the status to “Unloading”

A user can manually pull up the mobile ticket details at this stage to start populating any changes like water or additional services



## TrackIT Screenflow RMC Delivery



The screenshot shows the TrackIT mobile app interface. At the top, the status bar displays '13:50 Tue, 11 Apr' and the battery level is 78%. The app header shows 'Mitchell Elliott' and the time '13:50 | Apr 11'. Below the header, a progress bar indicates the current step is 'Water', which is highlighted with a red arrow. The progress bar also shows 'Ticket #2010728439.0000200000\_001', 'Material / Service', 'Returned Material', and 'Finalize'. Below the progress bar, there are two sections: 'Mix' and 'Delivery Load'. The 'Mix' section shows 'EASYGROUND PLUS' and the 'Delivery Load' section shows '5 m³'. Below these sections, there is a 'Loading/Unloading Points' section. To the right of these sections, there is a table with the following data:

Status	Time	
Finish Loading	01:45 PM (GMT+1)	
Arrive Site	01:48 PM (GMT+1)	
Start Unload	01:49 PM (GMT+1)	
Finish Unload	01:50 PM (GMT+1)	

### Adding Water

In this next step, we need to suggest the addition of water.

Here we click on the "water" icon (see the red arrow).



## TrackIT Screenflow RMC Delivery



The screenshot shows the TrackIT mobile app interface. At the top, the status bar displays '15:32 Wed, 19 Apr' and the battery level is 88%. The app header shows 'Mitchell Elliott' and the time '15:32 | Apr 19'. Below the header, there is a progress bar with five steps: 'Ticket #2087962686' (checked), 'Water' (checked), 'Material / Service' (in progress), 'Returned Material' (warning icon), and 'Finalize' (unchecked). The main form area has a 'Water\*' label. Below it, there is a dropdown menu with 'Water' selected. To the right of this is a 'Reason' dropdown menu with 'At Customer Request' and 'By Driver' as options. Below the 'Water' dropdown is a 'Quantity' input field. At the bottom right of the form are 'CANCEL' and 'ADD' buttons.

This allows us to identify:

- How much water was added
- A reason why it was added





# TrackIT Screenflow RMC Delivery



13:53 Tue, 11 Apr

Mitchell Elliott

13:53 | Apr 11

✓

Ticket #2010728439.0000200000\_001

✓

[Water](#)

●

Material / Service

⚠

Returned Material

○

Finalize

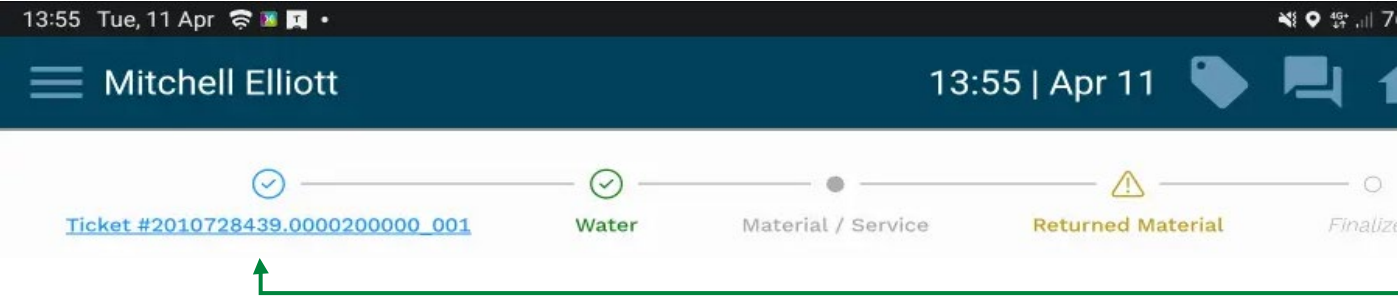
Water	Reason	On Board	Time	
10 Liters	By Driver	5 m <sup>3</sup>	01:49 PM (GMT+1)	<div>DELETE</div>

ADD WATER

Once added, we can see a summary of the details, with the option to add additional water.

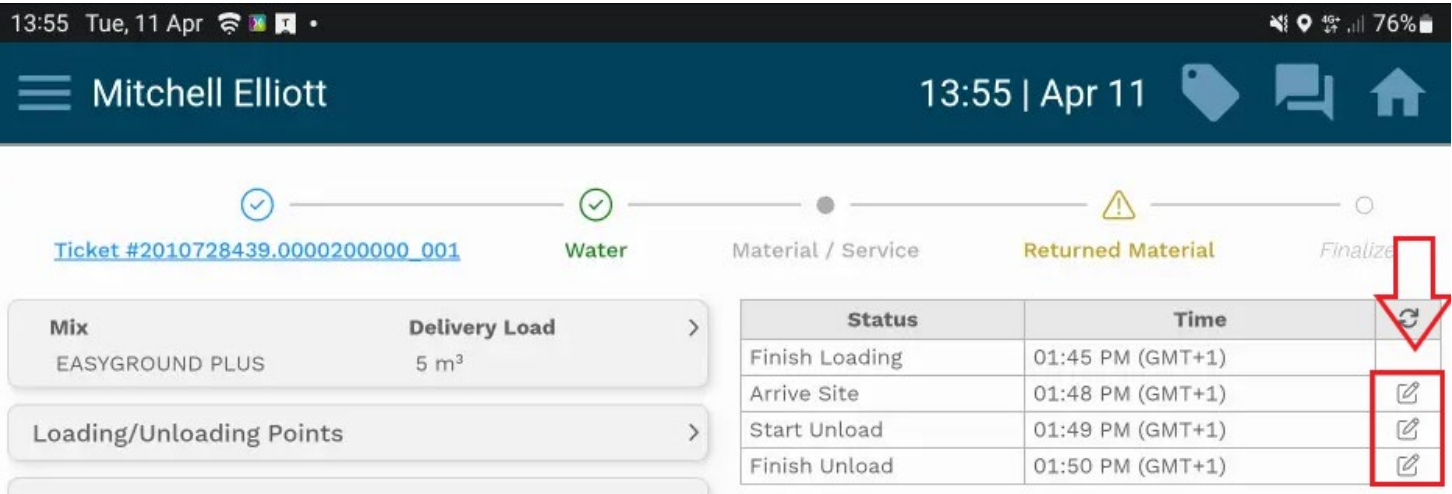


# TrackIT Screenflow RMC Delivery



## Adjusting Time Stamps

Clicking back into the "Ticket" section.



We are also able to adjust the time stamps for this delivery, if they appear on the screen incorrectly.



## TrackIT Screenflow RMC Delivery



The screenshot shows the TrackIT mobile app interface. The top status bar displays the time 13:56, date Tue, 11 Apr, and battery level 76%. The app header shows the user name Mitchell Elliott and the time 13:56 | Apr 11. The main screen displays a ticket summary for Ticket #2010728439.0000200000\_001, with a status of Water. The ticket details include Mix: EASYGROUND PLUS and Delivery Load: 5 m³. Below this, there is a section for Loading/Unloading Points and a Driver Comment field. A modal dialog titled 'Update Status Time' is open, showing a date picker for Tue, Apr 11, 2023, and a time picker set to 1:52 PM. The dialog includes a SUBMIT button and a GMT+1 indicator.

After selecting an edit button, we are presented with a new window to enter information. Here the user needs to select the new time using the + & - buttons



# TrackIT Screenflow RMC Delivery



13:58 Tue, 11 Apr

Mitchell Elliott

13:57 | Apr 11

Ticket #2010728439.0000200000\_001

Water

Material / Service

Returned Material

Finalize

Mix

EASYGROUND PLUS

Delivery Load

5 m³

>

Loading/Unloading Points

>

Status	Time	
Finish Loading	01:45 PM (GMT+1)	
Arrive Site	01:50 PM (GMT+1)	
Start Unload	01:51 PM (GMT+1)	
Finish Unload	01:52 PM (GMT+1)	

Once the new time has been set and the "Submit" button is pressed, the times will be updated into the mobile ticket.





## TrackIT Screen flow RMC Delivery



The screenshot shows the TrackIT mobile app interface. At the top, the status bar displays '09:56 Tue, 2 May' and the battery level is 28%. The app header shows 'Mitchell Elliott' and the time '09:56 | May 2'. Below the header, a progress bar indicates the current step: 'Ticket #2087962919' (checked), 'Water' (unchecked), 'Material / Service' (checked), 'Material Compliance' (unchecked), 'Returned Material' (warning icon), and 'Finalize' (unchecked). An arrow points from the 'Material / Service' step to a form below. The form has two main sections: 'Material / Service\*' and 'Quantity'. The 'Material / Service\*' section has a dropdown menu with a checkmark icon. Below the dropdown, a list of items is shown: 'Customer Product was added', 'Plastizier', and 'Wheel barrow used'. The 'Quantity' section has a text input field. At the bottom right of the form are two buttons: 'CANCEL' and 'ADD'.

### Service Items

Users can add a service item in the material/service section.



## TrackIT Screen flow RMC Delivery



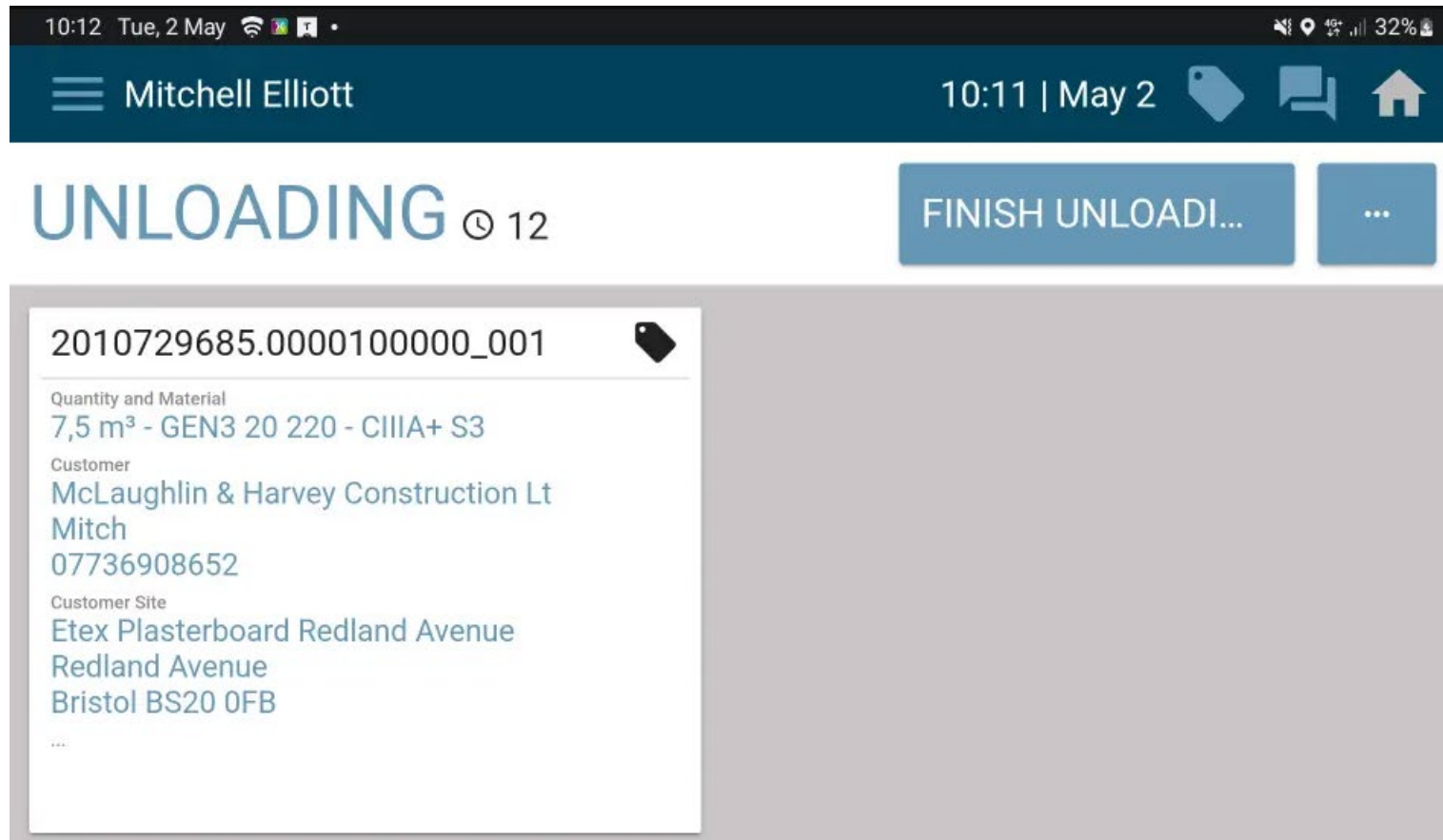
The screenshot shows the TrackIT mobile app interface. At the top, the status bar displays '10:08 Tue, 2 May' and the battery level at 32%. The app header shows the user's name 'Mitchell Elliott' and the date '10:08 | May 2'. Below the header is a progress bar with six steps: 'Ticket #2087962919' (checked), 'Water' (checked), 'Material / Service' (checked), 'Material Compliance' (in progress), 'Returned Material' (warning icon), and 'Finalize' (unchecked). A red box highlights the 'Home' icon in the top right corner of the app header, with a red arrow pointing to it. Below the progress bar is a form with a dropdown menu for 'Material / Service' and a text input for 'Quantity'. The dropdown menu is open, showing options: 'Customer Product was added', 'Plastizier', and 'Wheel barrow used'. At the bottom right of the form are 'CANCEL' and 'ADD' buttons.

### Finish unloading

A user will need to select the “Home” icon to be able to progress the status of the delivery. Currently they are “unloading”, and the next step is to indicate they have “Finished unloading”.



## TrackIT Screen flow RMC Delivery



### Finish unloading

A user would need to select the “Finish unloading” button once the concrete has been unloaded on site. This will then automatically present the mobile ticket again



## TrackIT Screenflow RMC Delivery



14:13 Wed, 19 Apr 64%

Mitchell Elliott 14:13 | Apr 19

Ticket #2087962680

Water Material / Service **Returned Material** Finalize

Mix	Delivery Load	Loaded Order
GEN3 20 220 - CHIA+ S3	7.7 m³	23.1 m³

Loading/Unloading Points

Driver Comment

LIST 0 / 255

Unloading Method

Unknown

Status	Time
Finish Loading	02:05 PM (GMT+1)
Arrive Site	02:12 PM (GMT+1)
Start Unload	02:13 PM (GMT+1)
Finish Unload	02:13 PM (GMT+1)

Driver Instructions

Driver Instructions test 123456 - Header Delivery Instructions Test 1:

### RETURNED QUANTITY / LEFT OVER MATERIAL

After confirming that "unloading" has finished, we are presented with the mobile ticket details to finalise the delivery.

Here the user needs to enter the "Returned Material" section (Highlighted).





# TrackIT Screenflow RMC Delivery



11:43 Thu, 13 Apr

87%

Mitchell Elliott

11:43 | Apr 13



Ticket #2010728935.0000100000\_001

Water

Material / Service

[Returned Material](#)

Finalize

Mix ID/Description : GEN3 20 220 - CIIIA+ S3 / GEN3 20 220 - CIIIA+ S3

Loaded Qty : 7 m<sup>3</sup>

Concrete on Truck

Cubic Meters

Reason

☐ No Rest Quantity

This allows the user to set whether or not there is left over concrete on the vehicle, after the delivery is complete.

If there was no issue and all the concrete was tipped, the user simply selects the "No Rest Quantity" tick box.

If there is material left on the truck, they need to select the "Concrete on Truck" field.



## TrackIT Screenflow RMC Delivery



The screenshot shows the TrackIT mobile app interface. At the top, the status bar displays '11:45 Thu, 13 Apr' and the battery level is at 87%. The app header shows 'Mitchell Elliott' and the time '11:45 | Apr 13'. The main screen displays a 'Ticket #2010728935.0000' and a 'Mix ID/Description : GEN3'. Below this, the 'Loaded Qty : 7 m³' is shown. A 'Concrete on Truck' pop-up dialog is displayed in the foreground, featuring a numeric keypad with digits 1-9, 0, and a decimal point, along with a 'CANCEL' button and a 'SAVE' button. The background shows a 'Reason' field and a 'No Rest Quantity' checkbox.

This will then present the user with a pop up where they will need to input how much concrete is still onboard.

The user presses “SAVE” after the quantity is entered.



## TrackIT Screenflow RMC Delivery



11:46 Thu, 13 Apr 11:46 | Apr 13

Mitchell Elliott

Ticket #2010728935.0000100000\_001

Water

Material / Service

[Returned Material](#)

Finalize

Mix ID/Description : GEN3 20 220 - CIIIA+ S3 / GEN3 20 220 - CIIIA+ S3

Loaded Qty : 7 m<sup>3</sup>

Concrete on Truck

8

Cubic Meters

Value cannot exceed loaded quantity of 7.

Reason

☐ No Rest Quantity

Note, the user cannot progress if they enter a value higher than the amount that was originally stated on the delivery.



# TrackIT Screenflow RMC Delivery



11:51 Thu, 13 Apr 11:51 | Apr 13

Mitchell Elliott

Ticket #2010728935.0000100000 001

Water Material / Service Returned Material Finalize

Site Access

Cancelled Delivery

Over Ordered

Wrong Material

Material Quality Issue

Arrived Too Early

Arrived Too Late

Health and Safety Risk

☐ No Rest Quantity

Once a valid amount has been entered, the user will need to select a reason for the left-over amount.





## TrackIT Screenflow RMC Delivery



Here we have set that we have 5m3 of returned concrete due to arriving on site too late.

Notice the "Returned Material" section is now ticked.

To progress this delivery, we now need to go to the Finalize section.

The screenshot shows the TrackIT mobile app interface. At the top, the status bar displays the time 11:52, date Thu, 13 Apr, and battery level 85%. The app header shows the user name 'Mitchell Elliott' and the time '11:52 | Apr 13'. Below the header, a progress bar shows the current status 'Returned Material' with a checkmark icon, and other steps 'Ticket #2010728935.0000100000\_001', 'Water', 'Material / Service', and 'Finalize' with dots. The 'Returned Material' section is highlighted with a blue underline. Below the progress bar, the 'Mix ID/Description' is 'GEN3 20 220 - CIIIA+ S3 / GEN3 20 220 - CIIIA+ S3' and the 'Loaded Qty' is '7 m³'. The 'Concrete on Truck' section has a text input field with '5' and a unit dropdown set to 'Cubic Meters'. The 'Reason' section has a dropdown menu with 'Arrived Too Late' selected. At the bottom, there is a checkbox labeled 'No Rest Quantity'.



# TrackIT Screenflow RMC Delivery



The screenshot shows the 'Finalize' screen in the TrackIT app. The top status bar displays the time as 12:06 on Wednesday, May 3, with a battery level of 32%. The app header shows the user's name 'Mitchell Elliott' and the time '12:06 | May 3'. Below the header, there is a progress bar with five steps: 'Ticket #2087962936' (checked), 'Water' (unchecked), 'Material / Service' (unchecked), 'Material Compliance' (checked), and 'Returned Material' (checked). The 'Finalize' button is highlighted in blue. The main content area includes a table for 'Mix' and 'Delivery Load', a 'Loading/Unloading Points' section, a 'Status (GMT+1)' timeline, and a 'FINALIZE' button. The 'Status (GMT+1)' timeline shows the following events: 'Finish Unload' at 11:54 AM, 'Start Unload' at 11:54 AM, 'Arrive Site' at 11:53 AM, and 'Finish Loading' at 11:53 AM. The 'FINALIZE' button is located at the bottom center of the screen.

Mix	Delivery Load	Loaded Order
GEN3 20	220 - CIIIA+	7.1 m <sup>3</sup> 22.5 m <sup>3</sup>

Activity	Quantity	On Board	Reason

Driver Comment

Customer Comment

Material Compliance with BS8500-2

- ☒ Consistence complies
- ☒ Air Content complies

**FINALIZE**

## FINALIZE

Here we see the "Finalize" screen. To complete this delivery, the user needs to select the "FINALIZE" button.



## TrackIT Screenflow RMC Delivery



12:08 Wed, 3 May Mitchell Elliott 12:08 | May 3 English (US)

**BACK Finalize**

Mix	Delivery Load	Loaded Order
GEN3 20	220 - CIIIA+	7.1 m³
		22.5 m³

**Loading/Unloading Points**

**Status (GMT+1)**

- 11:54 AM ● Finish Unload
- 11:54 AM ● Start Unload
- 11:53 AM ● Arrive Site
- 11:53 AM ● Finish Loading

Activity	Quantity	On Board	Reason
----------	----------	----------	--------

**Driver Comment**

**Customer Comment**

**Material Compliance with BS8500-2**

- ☒ Consistence complies
- ☒ Air Content complies

**SIGNATURE** **NO SIGNATURE**

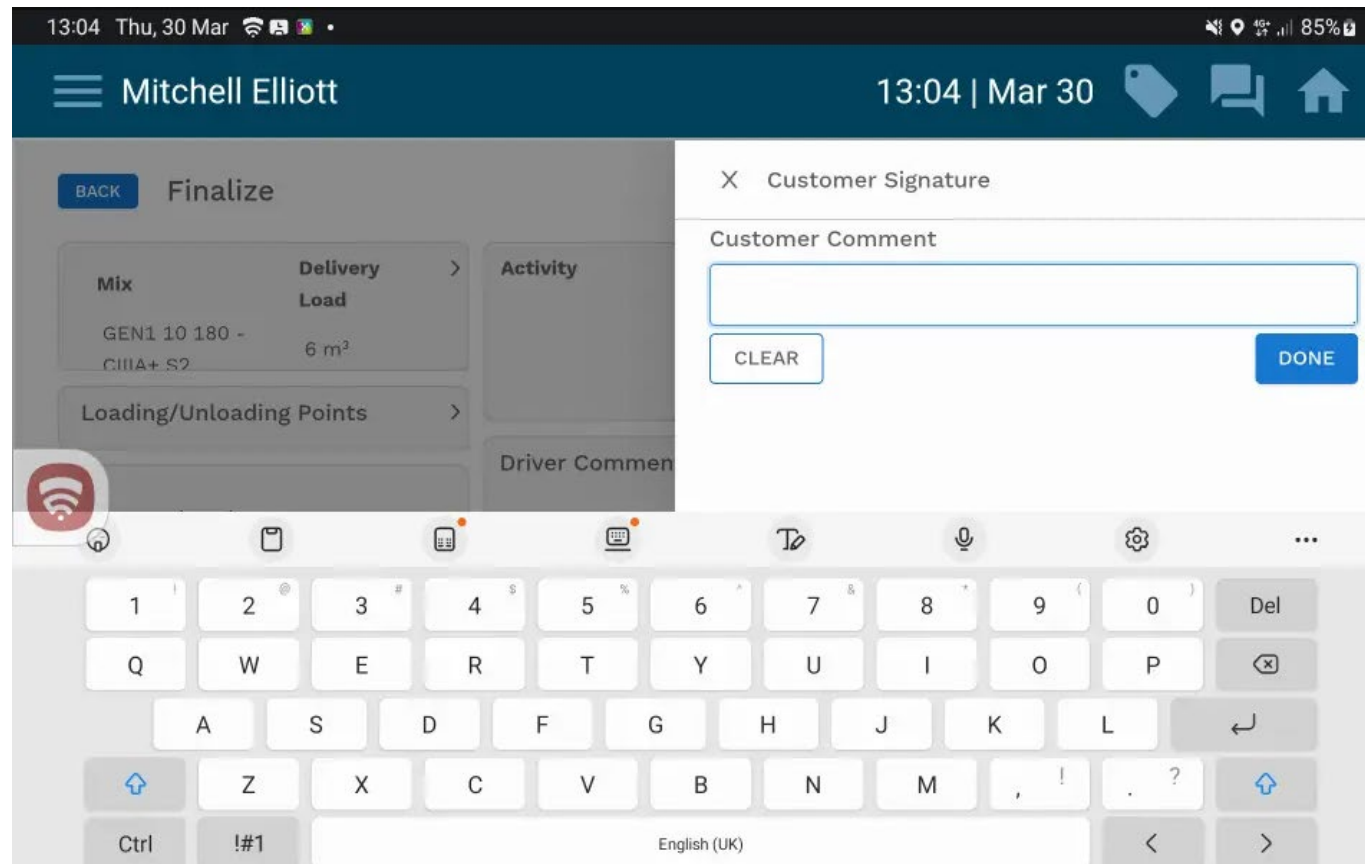
Several options are available here -

Ability to "Add Comment" from the customer, which will be printed on the ePOD.

Apply a signature or select "No Signature".



## TrackIT Screenflow RMC Delivery



### ADD CUSTOMER COMMENTS

After selecting the "Add Comment" button, we are given a free text field where comments can be added.

Selecting this field presents the user with a keyboard to begin typing.





## TrackIT Screenflow RMC Delivery



The screenshot shows the TrackIT mobile app interface. The top status bar displays the time as 13:05 on Thursday, 30 March, along with signal and battery icons. The app header shows the user's name 'Mitchell Elliott' and the time '13:05 | Mar 30'. The main screen is titled 'Finalize' and features a 'BACK' button. Below the title, there is a table with columns 'Mix', 'Delivery Load', and 'Activity'. The table contains one row with the mix 'GEN1 10 180 - CIIIA+ S2' and a delivery load of '6 m³'. A 'Loading/Unloading Points' section is visible below the table. A 'Customer Signature' overlay is present on the right side of the screen, containing a 'Customer Comment' text field with the text 'Great service |', a 'CLEAR' button, and a 'DONE' button. A green arrow points from the 'DONE' button to the right.

Once the comments have been added, the "Done" button should be pressed.

**Note:** Customer should NOT use emoji in this free text field as they cannot be understood in SAP.



## TrackIT Screenflow RMC Delivery



14:29 Wed, 3 May 79%

Mitchell Elliott 14:29 | May 3

BACK Finalize English (US)

Mix	Delivery Load	Loaded Order
GEN3 20	220 - CIIIA+	7.5 m <sup>3</sup> 30 m <sup>3</sup>

Loading/Unloading Points

Status (GMT+1)

- 02:28 PM Finish Unload
- 02:28 PM Start Unload
- 02:28 PM Arrive Site
- 02:26 PM Finish Loading

Activity	Quantity	On Board	Reason
Driver Comment			
Customer Comment Great service			
Material Compliance with BS8500-2			
<input checked="" type="checkbox"/> Consistence complies			
<input checked="" type="checkbox"/> Air Content complies			

SIGNATURE NO SIGNATURE

mandalkon.io v4.0.3

Here we now see the comments have been added to the Customer Comment on the ticket.

From here, we just need to select the respective "Signature" or "No Signature" button.



## TrackIT Screenflow RMC Delivery



13:42 Tue, 28 Mar 100%

Paul Hillcox 13:42 | Mar 28

X Customer Signature

Customer Name

Gill Simpson

Customer Signature

AS

CLEAR SIGNATURE CANCEL ACCEPT

## SIGNATURES

This screen is presented when "Signature" has been selected.

The "Customer Name" field was pre-populated from information via SAP, The signature was applied manually.



## TrackIT Screenflow RMC Delivery



14:32 Wed, 3 May

Mitchell Elliott

14:32 | May 3

English (US) SUBMIT ACCEPTANCE

**Finalize**

Mix	Delivery Load	Loaded Order
GEN3 20	7.5 m <sup>3</sup>	30 m <sup>3</sup>

Loading/Unloading Points

Status (GMT+1)

- 02:28 PM Finish Unload
- 02:28 PM Start Unload
- 02:28 PM Arrive Site
- 02:26 PM Finish Loading

Activity	Quantity	On Board	Reason
Returned Concrete	5 m <sup>3</sup>		Arrived Too Late

Driver Comment

Customer Comment

Great service

Material Compliance with BS8500-2

- ☒ Consistence complies
- ☒ Air Content complies

*[Signature]*

2087962937 - Mitch Wed, 05/03/2023 02:31 PM (GMT+1)

Once the signature is applied, we are then presented with this screen.

This is a summary of all delivery details. Here we select "Submit Acceptance" to complete the delivery.

During this finalize stage, we also can see a summary of any additional water or services as well as any returned concrete.

Here we can see the details of the 5m3 return that was entered in a previous step



# TrackIT Screenflow RMC Delivery



The screenshot shows the TrackIT app interface. The top status bar displays the time 16:27, date Fri, 31 Mar, and battery level 100%. The app header shows the user name 'Mitchell Elliott' and the time/date '16:27 | Mar 31'. The main screen is titled 'Finalize' and includes a 'BACK' button. It displays delivery details: 'Mix: EASYGROUND', 'Delivery Load: 4 m³', and 'Activity: Loading/Unloading Points'. A 'Status (CDT)' section shows a timeline of events: '10:25 AM Finish Unload', '10:25 AM Start Unload', '09:24 AM Arrive Site', and '08:51 AM Finish Loading'. A 'Driver Acceptance' modal is open, showing three options: 'Signed on paper', 'No client available', and 'Customer rejected'. A 'SUBMIT ACCEPTANCE' button is visible at the bottom of the modal.

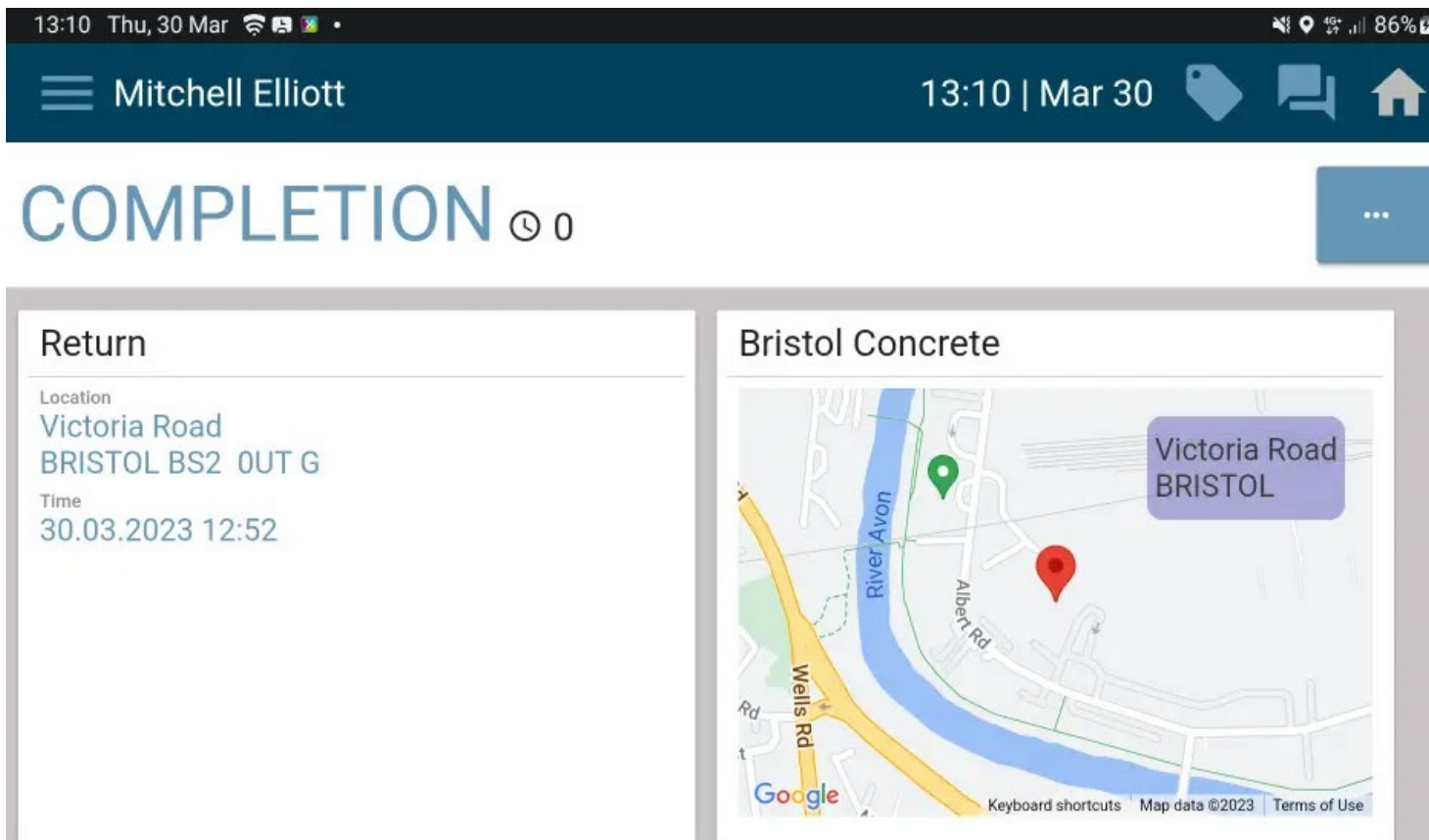
## NO SIGNATURE

If "No Signature" is selected the user will need to select a reason before selecting the "Submit Acceptance" button.





## TrackIT Screenflow RMC Delivery



### COMPLETION

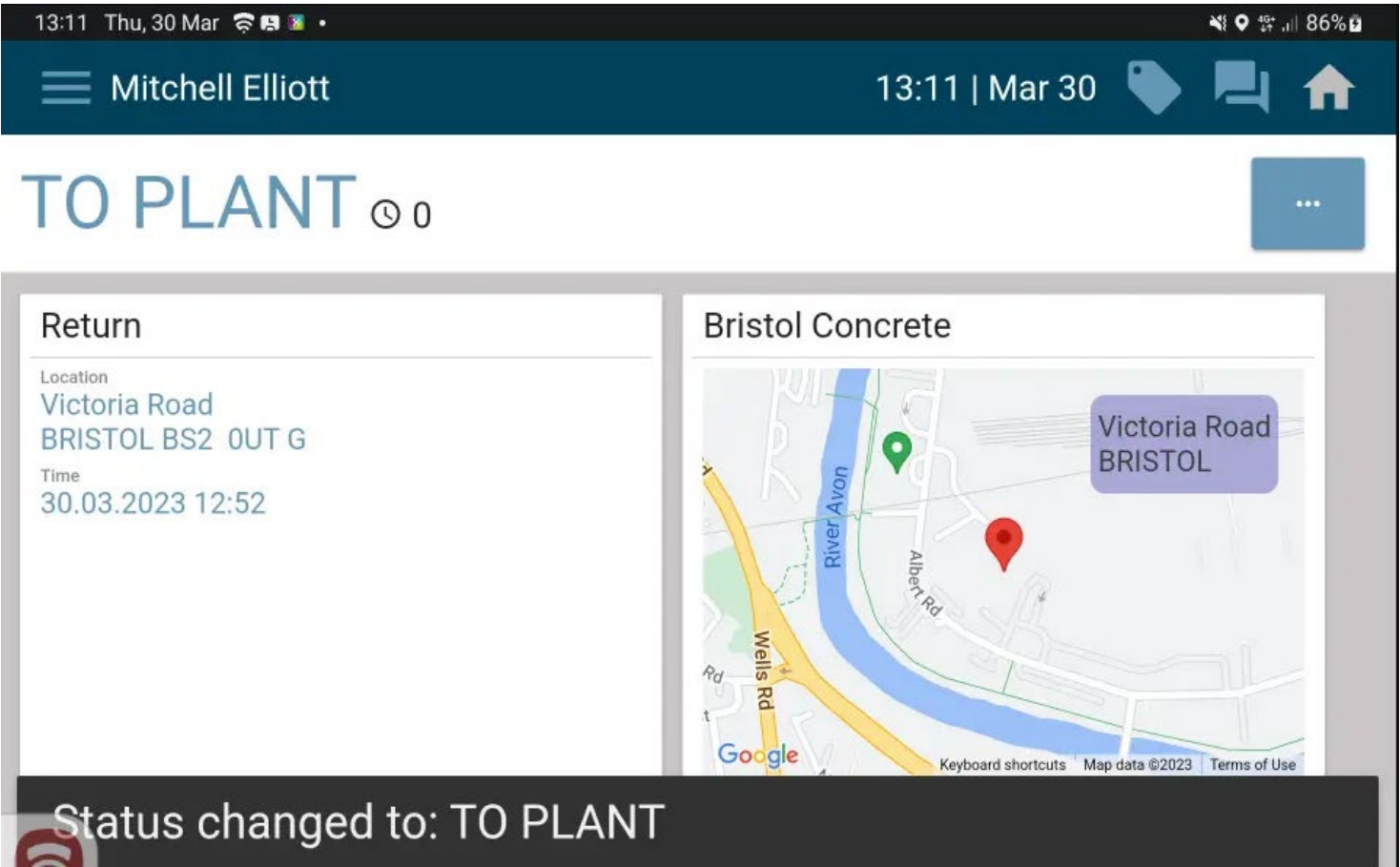
Once "Submit Acceptance" has been selected, the delivery is effectively complete.

This updates the TrackIT status to "Completion".

TrackIT device will populate with "Return Run" details from SyncroTESS. As seen in the screenshot the vehicle has been assigned to return to Bristol Concrete



# TrackIT Screenflow RMC Delivery



## TO PLANT

After leaving the customers site, TrackIT will update to status "To Plant".



# TrackIT

Technical – Material  
Compliance



# Technical – Material Compliance

11:55 Wed, 3 May

Mitchell Elliott

11:55 | May 3

Ticket #2087962936

Water

Material / Service

Material Compliance

Returned Material

Finalize

Mix

Delivery Load

Loaded Order

GEN3 20 220 - CIIIA+ S3

7.1 m³

22.5 m³

Loading/Unloading Points

Driver Comment

LIST

0 / 255

Unloading Method

Unknown

Status

Time

Finish Loading

11:53 AM (GMT+1)

Arrive Site

11:53 AM (GMT+1)

Start Unload

11:54 AM (GMT+1)

Finish Unload

11:54 AM (GMT+1)

Driver Instructions

11:57 Wed, 3 May

Mitchell Elliott

11:57 | May 3

Ticket #2087962936

Water

Material / Service

Material Compliance

Returned Material

Finalize

Consistence

Millimetre

Consistence complies with BS8500-2

Air content

Percent

Air Content complies with BS8500-2

Here in the mobile ticket, we can see an additional section: "Material Compliance".

Selecting this section presents 2 fields that the user can enter information into.

The top field is where a user would state the consistence of the concrete (in millimetres).

The bottom field is where a user would need to state the air content of the concrete (In percentage)



## Technical – Material Compliance

12:00 Wed, 3 May

Mitchell Elliott 12:00 | May 3

Ticket #2087962936

Consistence

Consistence complies with BS8500-2

Air content

Air Content complies with BS8500-2

Consistence keypad overlay:

Millimetre

7 8 9

4 5 6

1 2 3

0 .

CANCEL SAVE

Much like the other fields, selecting one of them will present the user with a keypad to enter in a value.

12:01 Wed, 3 May

Mitchell Elliott 12:01 | May 3

Ticket #2087962936

Water Material / Service **Material Compliance** Returned Material Finalize

Consistence

1,000 Millimetre

Value cannot exceed defined maximum of 900

☐ Consistence complies with BS8500-2

Air content

50 Percent

Value cannot exceed defined maximum of 20

☐ Air Content complies with BS8500-2

If the user enters a value higher than is allowed, the system will prevent the user from progressing.

Here we can see the maximum values that are allowed in each field in **red**. 900 and 20 respectively





## Technical – Material Compliance

12:05 Wed, 3 May 12:05 | May 3

Mitchell Elliott

Ticket #2087962936 Water Material / Service **Material Compliance** Returned Material Finalize

### Consistence

☐ Consistence complies with BS8500-2

### Air content

☐ Air Content complies with BS8500-2

12:05 Wed, 3 May 12:05 | May 3

Mitchell Elliott

Ticket #2087962936 Water Material / Service **Material Compliance** Returned Material Finalize

### Consistence

☒ Consistence complies with BS8500-2

### Air content

☒ Air Content complies with BS8500-2

Once correct values have been added, the user will need to manually tick the respective tick box if the concrete complies with BS8500-2.

Note: The user can go to this page at any point in the process.



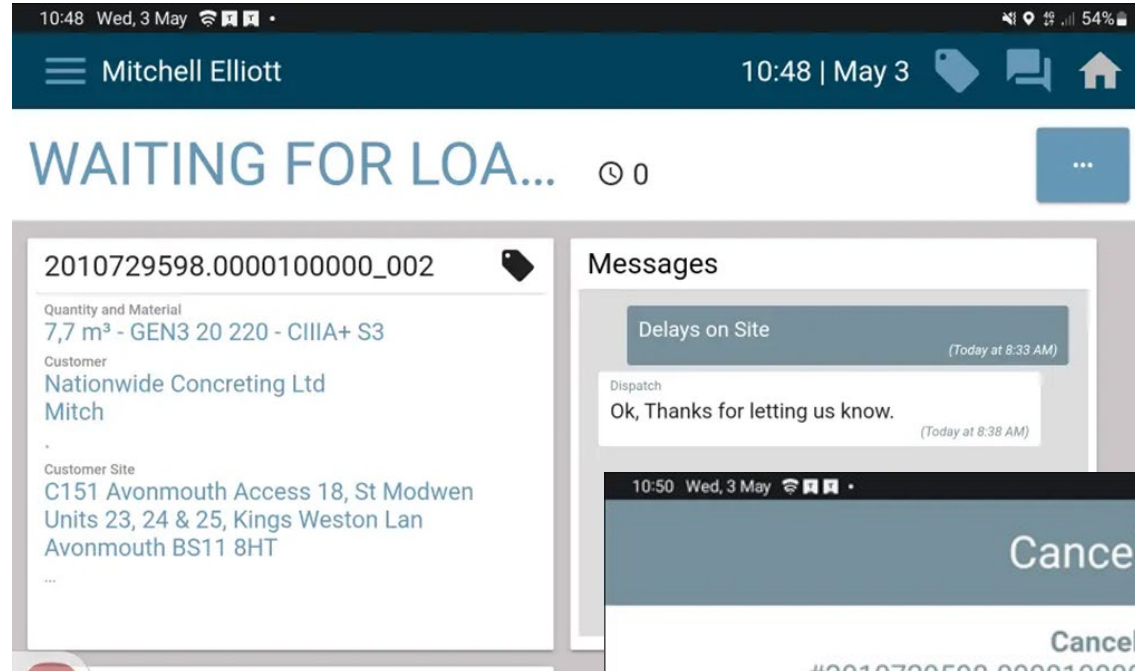
# TrackIT

## Cancellations



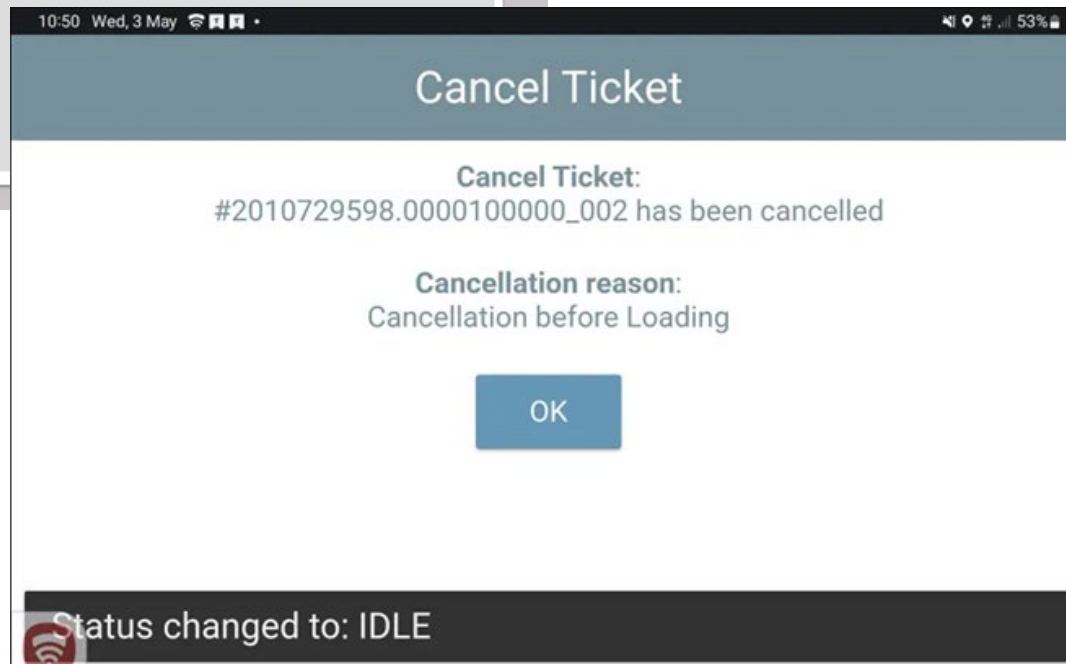


## Cancellations



Here we see the status in TrackIT is "Waiting for Loading".

This means the user has arrived at the concrete plant and a load has been assigned.



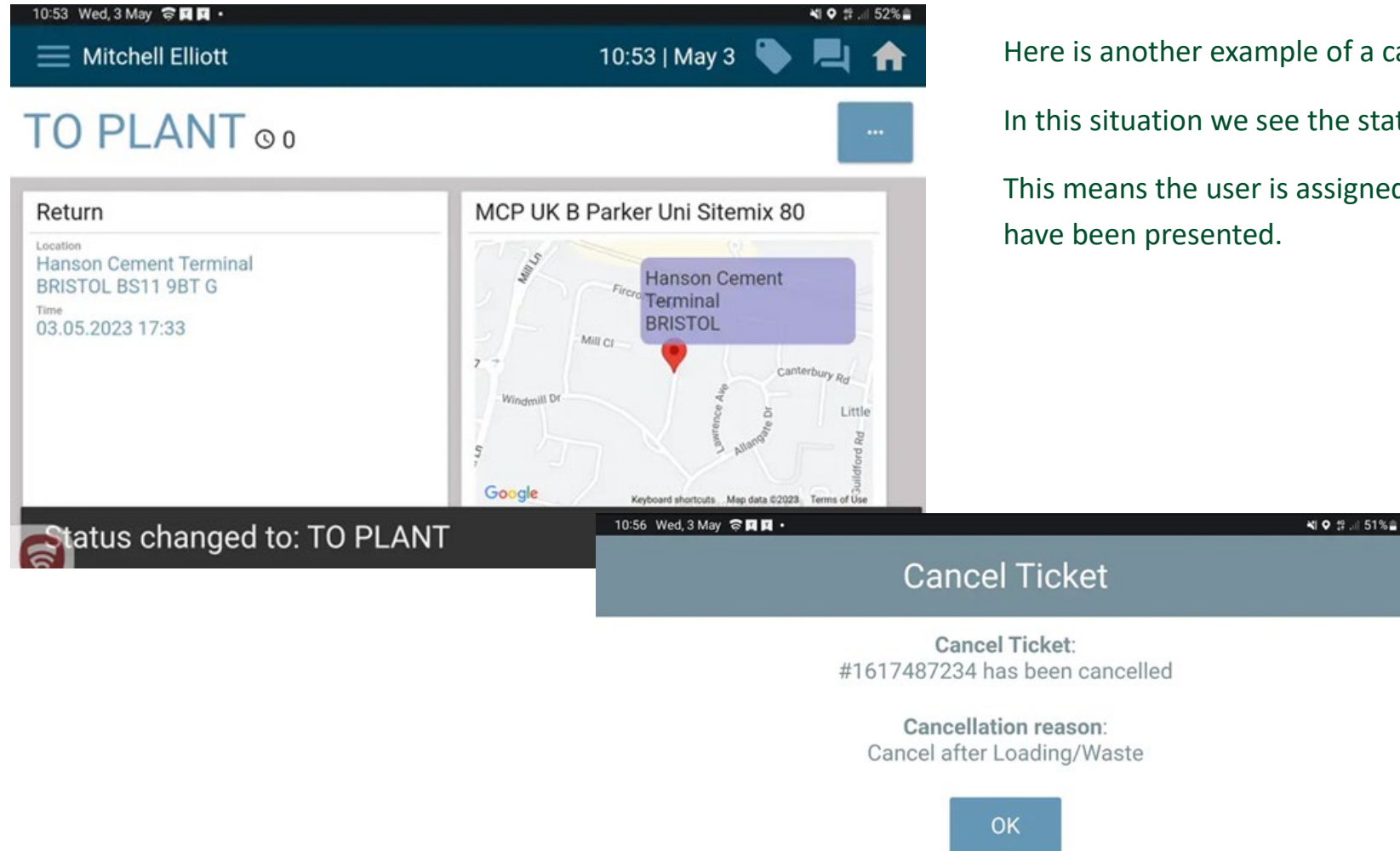
Here we see the cancellation alert to inform the user that a cancellation has occurred. The load has been taken off the user.

Notice the "Cancellation Reason".

This reason will change depending on the situation.



## Cancellations



Here is another example of a cancellation.

In this situation we see the status in TrackIT is "To Plant".

This means the user is assigned to travel to a concrete plant and the plant details have been presented.

Here we see the cancellation alert. The send to that plant has been changed to send to a different plant or a Home Run.

Notice the "Cancellation Reason" is different in this situation.



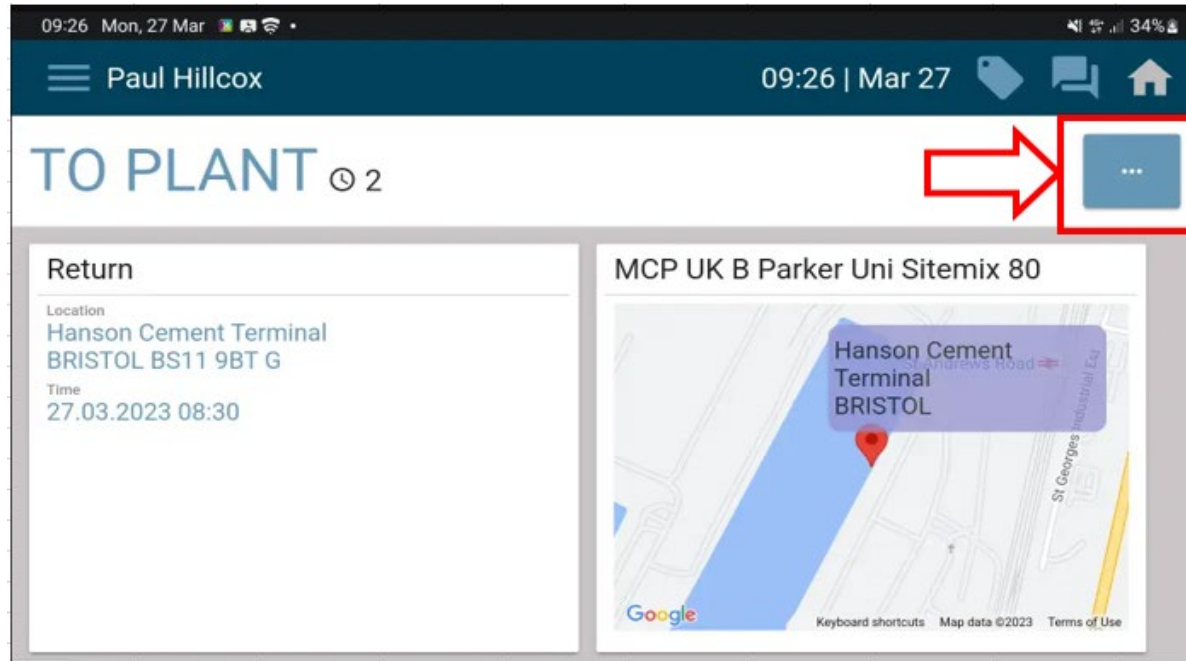
# TrackIT

User Putting Themselves on  
Break

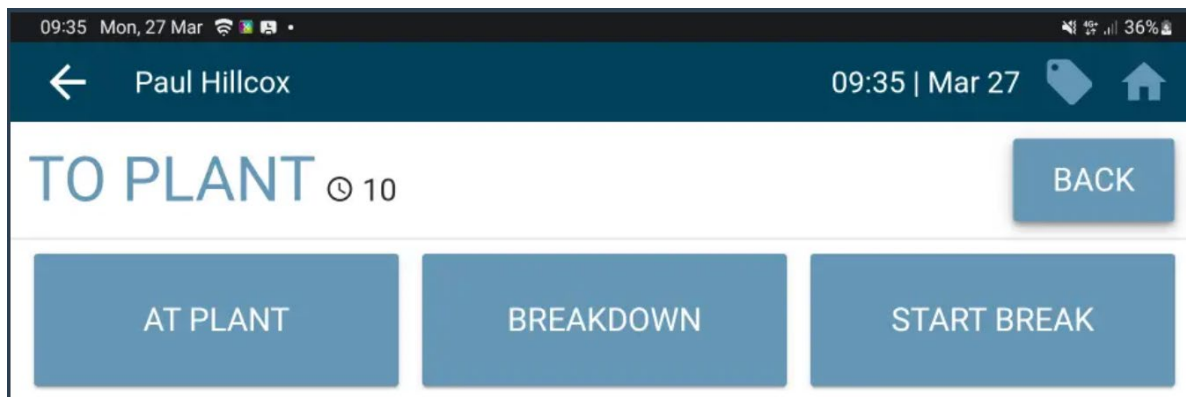




## User putting themselves on break



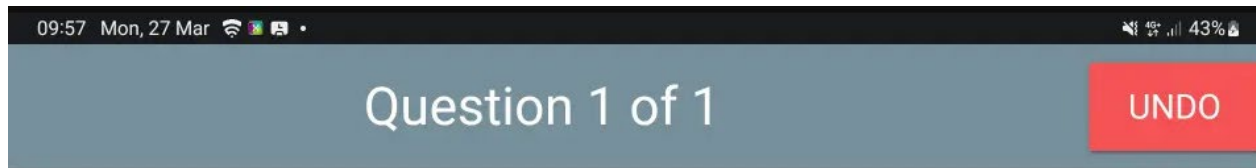
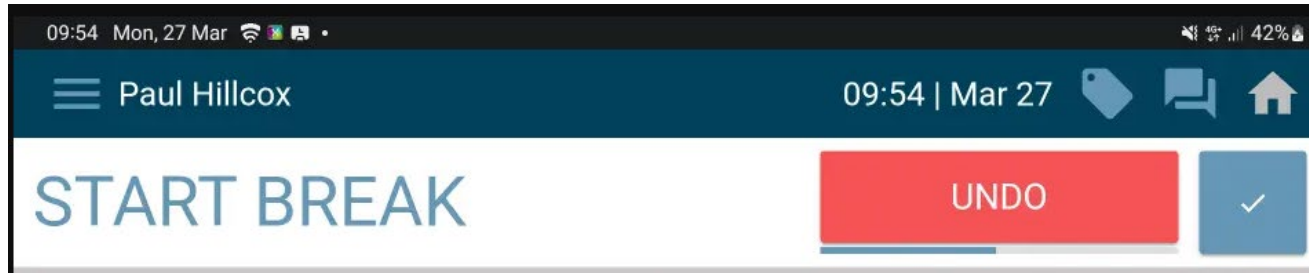
Press the 3 dots in the top right of the screen.



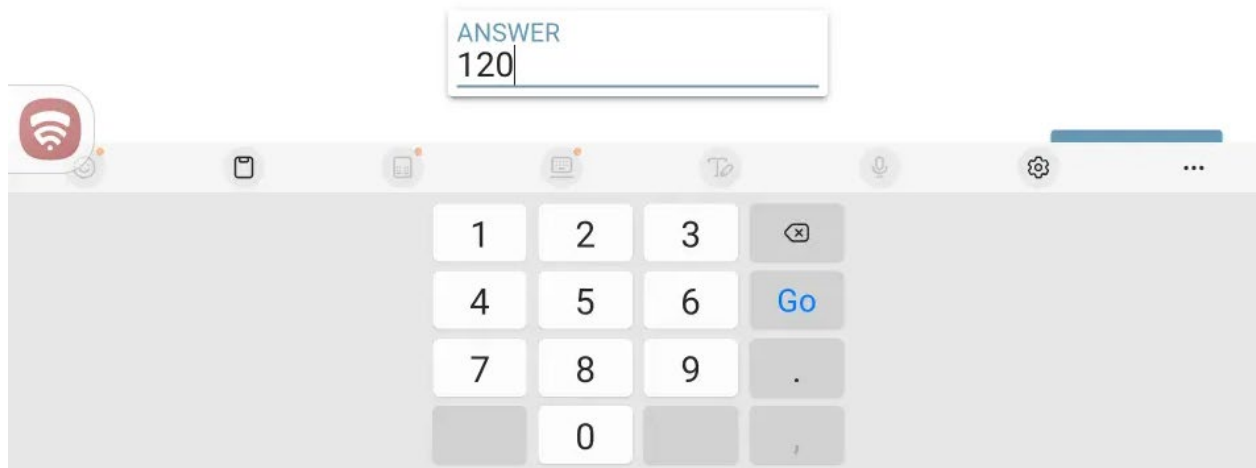
Press “START BREAK”



## User putting themselves on break



### Break in minutes



Incase the wrong button is pressed; the user has 6 seconds to undo the request by pressing Undo. If the action is correct, they can press the tick, or wait for the 6 seconds to expire.

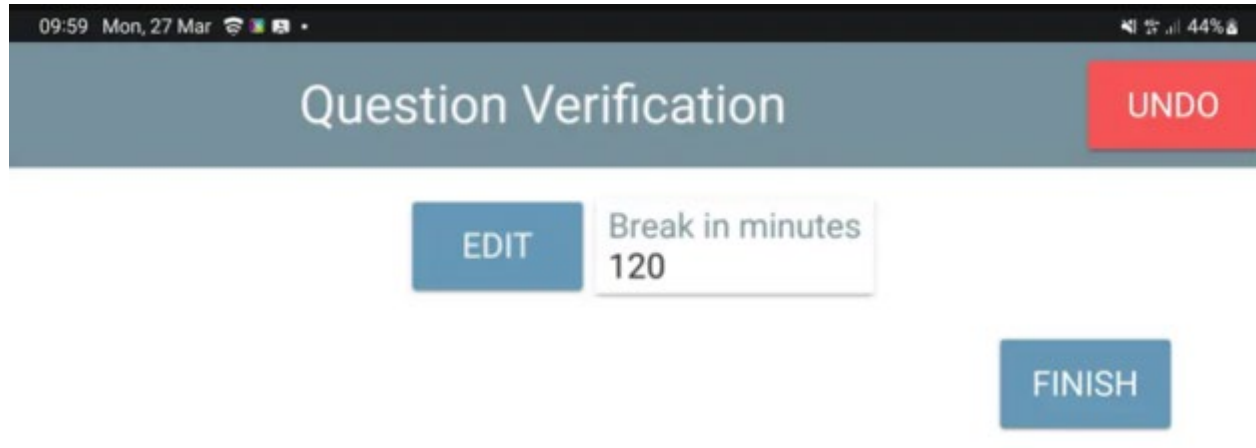
User is then required to enter the length of request break (in minutes).

Here we have entered 120 mins as an example.

When the right time is entered, select the "Finish" button to progress.



## User putting themselves on break

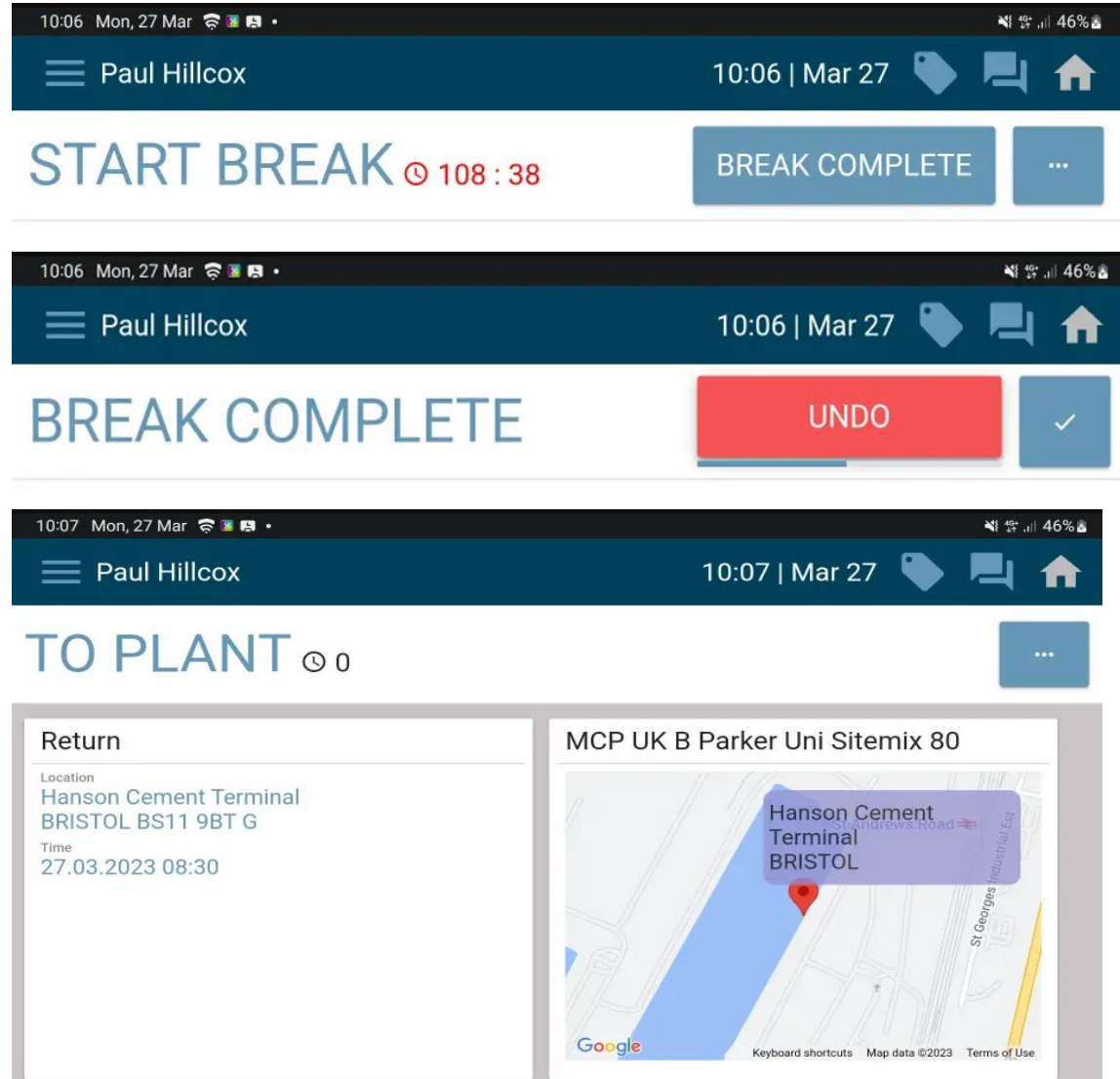


User must then verify the amount of break required. Here I select the "Finish" button to progress.

Note: The break period starts immediately once this question verification screen is presented, NOT when the user presses “FINISH”.



## User putting themselves on break



Once the break is finished, the user **MUST** press “BREAK COMPLETE”. The break will not automatically finish, like cadis did.

Again, the user has 6 seconds to undo.

The screen then goes back to where the user was previously.





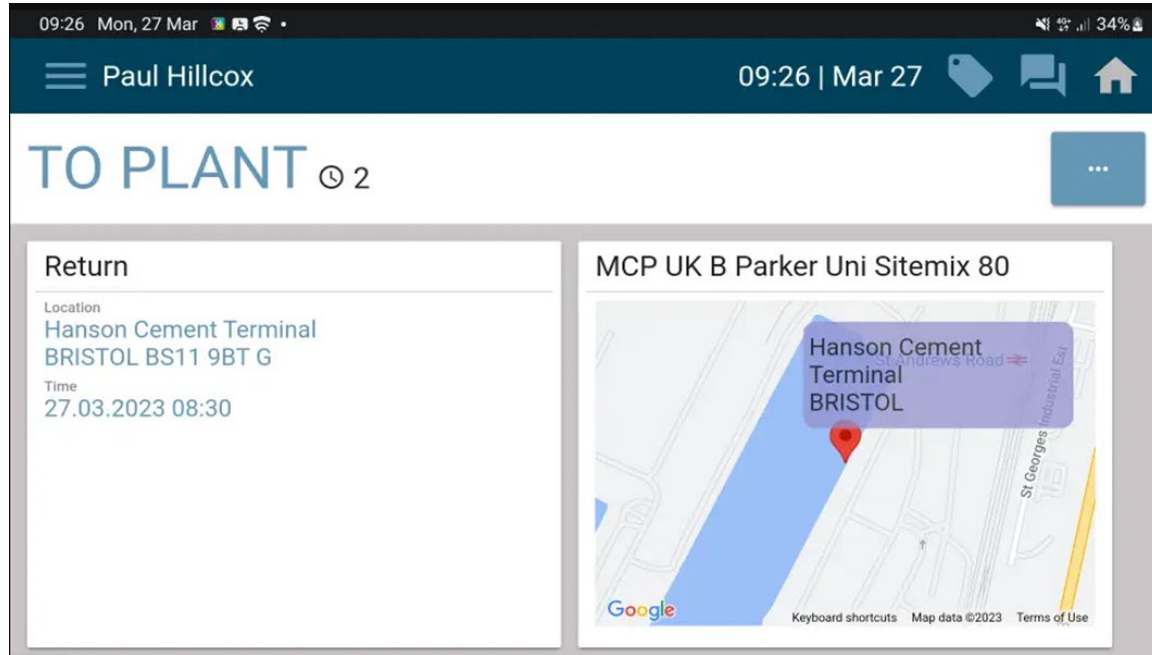
# TrackIT

User putting themselves on  
breakdown

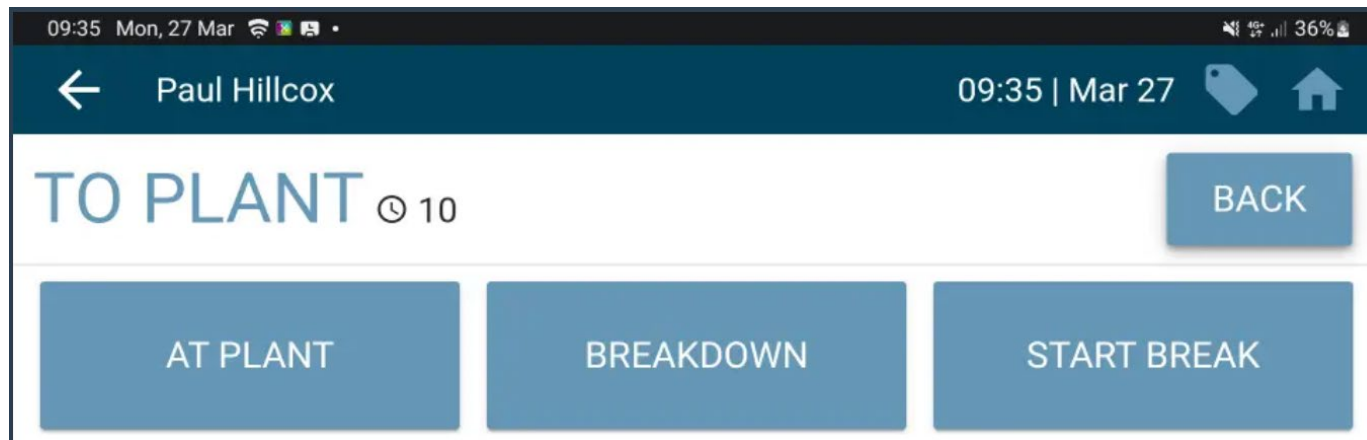




## User putting themselves on breakdown



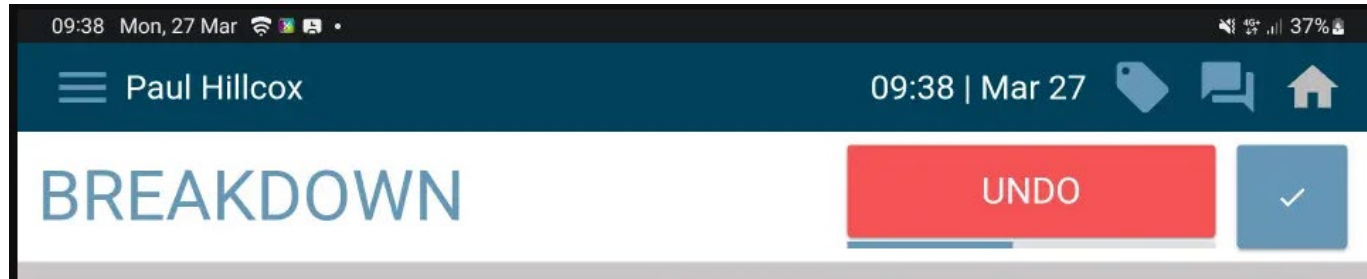
To apply a "breakdown" update, user needs to select the  button



User is then presented with the following options: Here we select "Breakdown"



## User putting themselves on breakdown

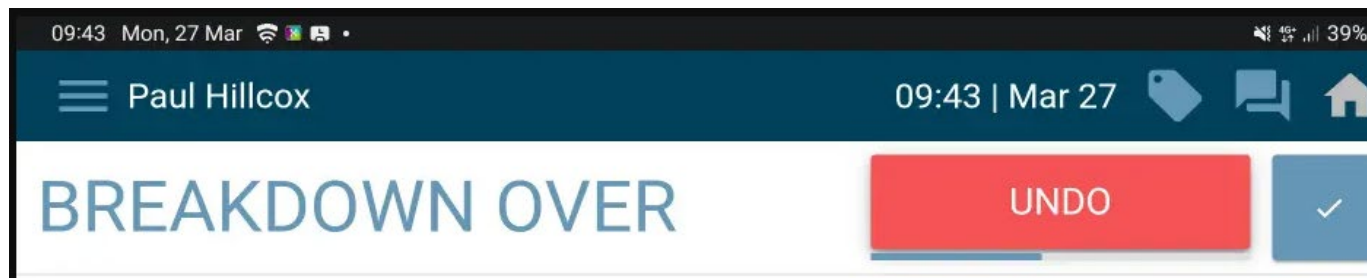


User is then given 6 seconds to select an "undo" button if they wish.

After waiting 6 seconds, the "Breakdown" status is applied.



Once the vehicle is available again, user selects "Breakdown Over" button.

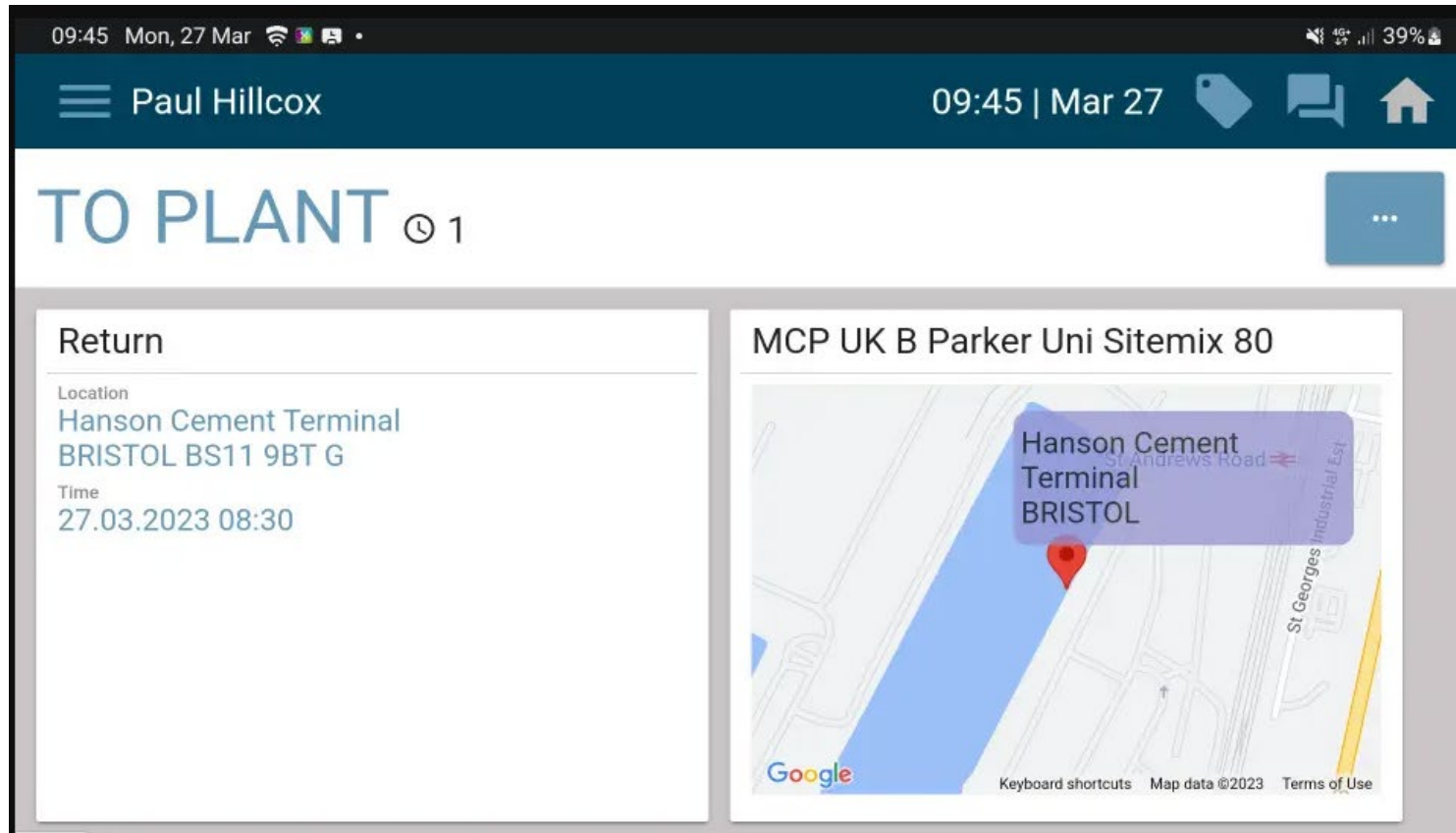


This gives the user an "undo" button for 6 seconds.

After waiting 6 seconds, the "Breakdown" status is removed.



## User putting themselves on breakdown



The screen then goes back to the status the user was in prior to the breakdown.



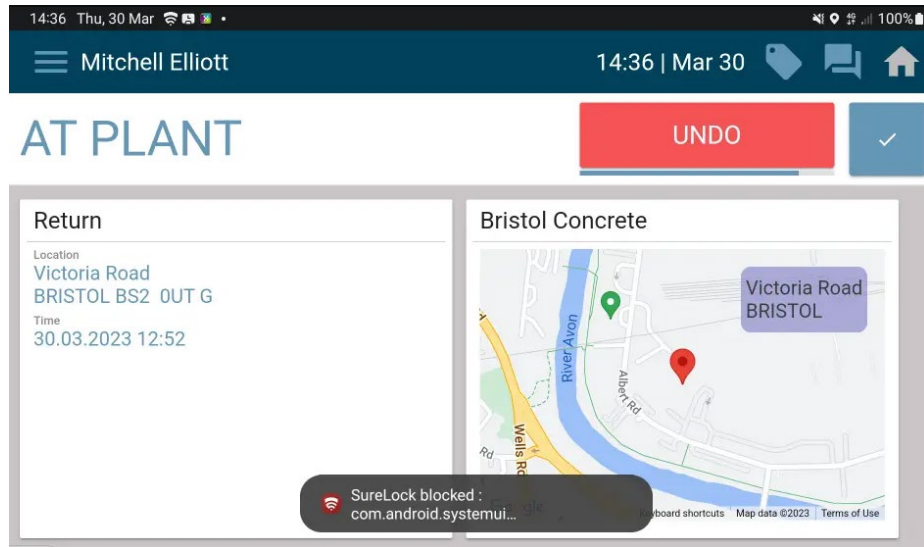


# TrackIT

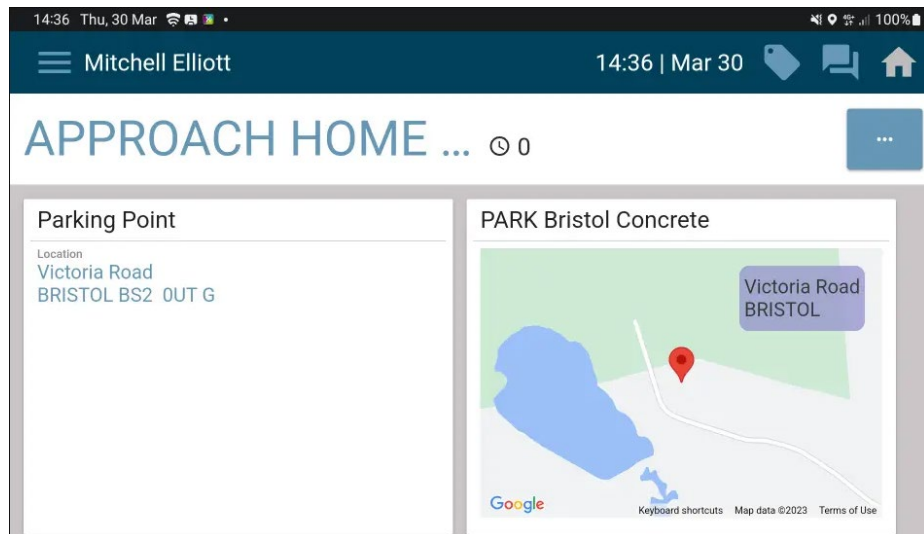
User sign out



## User Sign Out



User arrives back at the plant and is effectively “idle”

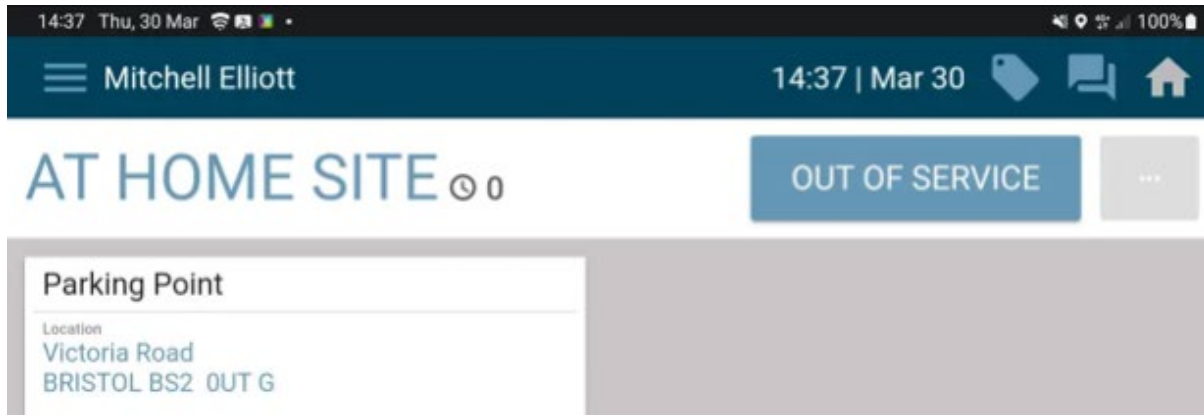


A home run is assigned that will automatically update on the device for the user to action.





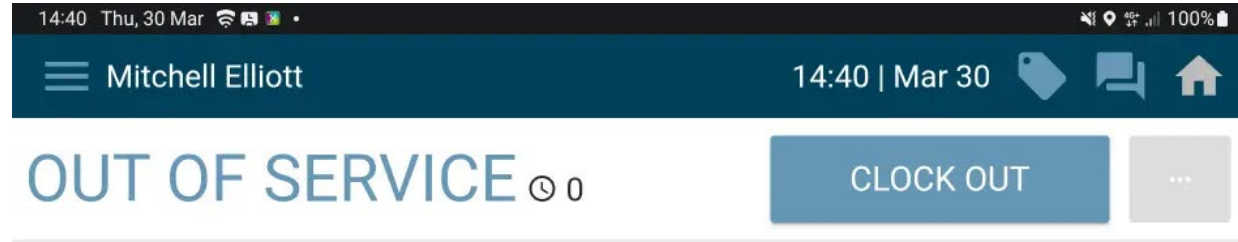
## User Sign Out



Once the geo fence has been broken, TrackIT will update to “At Home Site” and then here the user clicks the “Out of Service” button to log off



## User Sign Out



This updates TrackIT status to "Out of Service". An additional button is presented (Clock Out) but the user does not need to select this button.



After a few seconds, the "Logged Out" screen will be presented.

This will present a summary of worked hours for the day and an accumulation of worked hours for the week. To progress with log out, user should select the green circle at the bottom of the screen.

This then allows the user to see the "Ok" button at the bottom of the page.

Selecting this button closes the TrackIT app.





# TrackIT

## New ways of working



# Roster:

## Currently:

The user receives a message generated by the roster in SyncroTess to tell them where they need to be and what time.

## Issue:

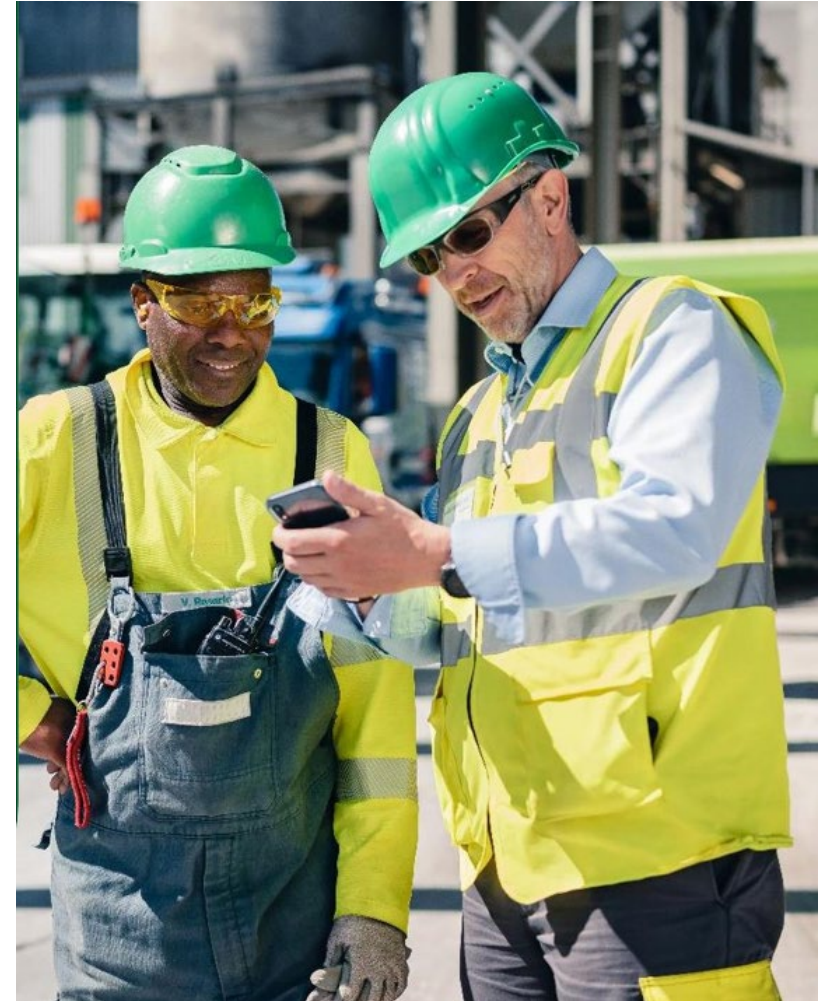
The ability to do this is not available in TrackIT.

## Solution:

OnTime is the website used to see what is planned for a user for the next day.

This will be available on the TrackIT device.

The web page link can be copied onto a personal phone.



# User Breakdown:

## Currently:

In Cadis, the user currently has the ability to log off when breakdown is applied, if a home run has been sent.

## Issue:

The ability to do this is not available in TrackIT.

## Solution:

The user has first to Finish Breakdown and then, if Home Run is applied via SyncroTESS, accept the home run to log out.





# User Break:

## Currently:

A user puts themselves on break for a certain time period in Cadis and when that time period is over, the break is completed automatically and work can be allocated to the vehicle.

## Issue:

The ability to do this is not available in TrackIT.

## Solution:

The user has to confirm that the break is completed in TrackIT.



# Call Back Feature:

## Currently:

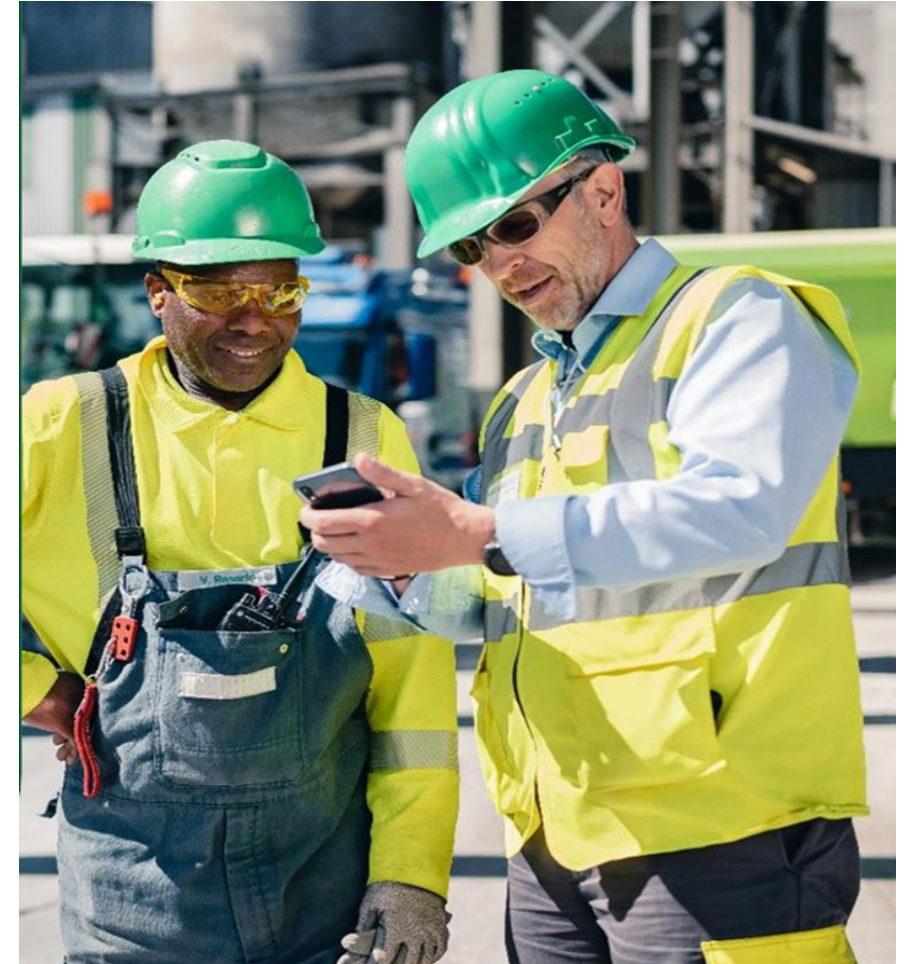
The user has the ability to request the CSC gives them a call in Cadis.

## Issue:

The ability to do this is not available in TrackIT.

## Solution:

In TrackIT, the user can send a message template that says, “Please give me a call” instead in the messaging service similar to what is in Cadis



# Appendix



## Home Screen

This button takes you back to the status screen of TrackIT. Here you will see assignment and delivery address details (as well as any sent / received messages).



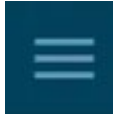
## Mobile Ticket

This button takes the user to the "Mobile Ticket", if one is available.



## Messages Icon

This button takes the user to the "Messages" feature of TrackIT. Here the user will be able to see any sent / received messages. This area is also where the user would send messages.



## Menu Icon

This button can be used to pull up a menu on the left hand side of the screen. This menu is an alternate option a user can use to select the different features of TrackIT (E.G "Home", "Messages", "Mobile Ticket" etc)



## Ellipsis Button

This button can be used to provide status updates incase of any missed geofences. This button will also allow the user to apply a break / breakdown.

