-lauliers SIATTAR **SEPT 2022 //** ISSUE 2



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Documents

Self-Bill







nents. These are availated as a PDF file.

ir PODs. This section shows PC iveries you have made to our cu

Let's Get Digital

We would like to encourage you all as part of our ongoing haulier engagement, to visit our dedicated Hanson sites

www.hanson-drivers.co.uk - The main driver's website will cover things such as signing off drivers handbooks, safety alerts and information, Toolbox talks and further information on FOR's to start with - further information will follow.

https://my.hanson.co.uk - My Hanson if not already registered will be the way to access your self-bills and remittances on an ongoing basis. Please note, paper copies will be phased out shortly therefore we would advise that you register sooner rather than later!

Strongly Disagree

Haulier & Driver Questionnaire

"A huge thank you to all those who responded to the Drivers Survey! We've had the first set of responses in, however if you have not completed the survey please do so by scanning the link below"



Please rate the following statements with 1 being strongly disagree and 5 being strongly agree

	Strongly Disagree	Strongly Agree
Do Hanson make it easy for your drivers to carry out their duties?		
How do Hanson compare with our competitors for overall service?		
Do your drivers feel safe working for Hanson?		
Do you get a quick response from the CSC when needed?		
Do we support you when you have issues with deliveries?		
How would you rate the knowledge of the person & daily planning Function?		
Do you receive adequate delivery addresses / instruction?		
Do your drivers receive call back request via GPS device?		
How easy is it to get through / get to the right person?		
Do you believe you are listened to with regard to your experience on planning issues?		



Strongly Agree

Visit: www.hanson-drivers.co.uk





From the latest number of Near Hits received by Hanson where video footage has been required, we have found that they have failed and not recorded the incidents in question. As a result, the transport teams will be contacting you periodically, to request footage to be downloaded and sent to us as an auditing tool. If these can not be provided, vehicles will be stood down until such time that the recording function is working correctly.

Please note, be aware this often mitigates the haulier in the event of an incident and is also a great learning tool with regards to your driver/s development!



New vehicle audits are coming so it is important that all hauliers and drivers are kept up to date!

Over the next few weeks the transport team will be on various sites to carry out vehicle audits.

Using a mobile app from iAuditor, this quick and easy inspection will allow Hanson to ensure vehicles & drivers are meeting the desired competence / specification. Each inspection will take approx. 15 minutes to complete, minimising haulier disruption.

We are coming across a large proportion of vehicles where the

camera system isn't meeting Hanson spec. In most cases this is the 'side chat' function when a vehicle is turning left. An audible speech should be played, warning that the vehicle is turning. These will need to be fitted as soon as possible.

Further information may be required from you to understand what system/s you are currently using and what functionality they have?

QR Code For Easy Near Hit Reporting!

A Near Hit is an incident that tells us a problem exists, and unless something is done to correct that problem then it may become something more serious.

We see them all the time so we have made it even easier to report them to ensure that something can be done.

Scan the QR code for easy Near Hit reporting - even if you resolve a problem it is still essential that you let us know.

They are not just relevant to Hanson

sites, but customer sites too! Customers won't know who reported the issue, but will be asked to make it safer for all of our hauliers.





Look out for the new QR code at Hanson sites for easy Near Hit reporting via any Apple or Android smartphone



New Guardsman Bespoke Website for Hanson Drivers





Check, Speak, Move, Repeat is a process being rolled out across sites to ensure that driver and pedestrian incidents are reduced. It's an easy process to follow, once you are familiar with it.

Check – before setting off, look out for any other traffic, pedestrians and what hazards are in the area. There is also signage to indicate which "Zone" you are in and what hazards might be in those zones.

Speak – communicate before you move, which vehicle you are in, your route and where you intend to stop. You can do this with a radio or by confirming with the weighbridge.

Move – familiarise yourself with the safest ways of moving your vehicle. Stick to the speed limits, make sure you follow the one way routes and don't use your mobile phone.

Repeat – repeat the process every time you start to move again.





Visit: www.hanson-drivers.co.uk